# Quick Guide

## Symbols and Abbreviations

<table>
<thead>
<tr>
<th>Symbol</th>
<th>Description</th>
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<tbody>
<tr>
<td>!</td>
<td>This symbol is used throughout this document to draw attention to important or critical reminders.</td>
</tr>
<tr>
<td>💡</td>
<td>This symbol is used to point out tips and tricks to help you throughout the dissertation process.</td>
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</table>

<table>
<thead>
<tr>
<th>Acronym</th>
<th>Description</th>
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<tbody>
<tr>
<td>DPA</td>
<td>Doctoral Program Advisor</td>
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<tr>
<td>IRB</td>
<td>Institutional Review Board</td>
</tr>
<tr>
<td>LOI</td>
<td>Letter of Intent</td>
</tr>
<tr>
<td>MR</td>
<td>Methodological Reader</td>
</tr>
<tr>
<td>DP</td>
<td>Dissertation Planning course</td>
</tr>
<tr>
<td>DSEM</td>
<td>Dissertation Scholarship Editorial Manager</td>
</tr>
<tr>
<td>RRC</td>
<td>Research Resource Center</td>
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1.0 INTRODUCTION

As a doctoral student, it is critically important for you to demonstrate your ability to conduct systematic investigations and examine significant issues or problems in your field of research. The dissertation is a culminating academic milestone in your degree program and allows you to demonstrate pertinent knowledge, skills, research expertise, and the ability to advance theory and practice in your discipline. As a requirement for graduation from the University of Arizona Global Campus with a degree of Doctor of Philosophy (PhD) or, by approved exception only, for some non-PhD degrees, each student must complete and successfully defend a dissertation.

Use this Handbook for information on the overall process involved in completing your dissertation and the Global Campus requirements for fulfilling this task. Since the Handbook outlines an important part of your doctoral journey, we suggest reading it, and all accompanying documents, at the beginning of your program, and referencing them as necessary throughout your studies. For general questions about the dissertation process, please contact your Doctoral Program Adviser at doctoralresearch@uagc.edu.

1.1 THE PURPOSE OF THE DISSERTATION

The dissertation is a formal, comprehensive, analytical project that marks your transition from doctoral student to scholar by making an original research contribution to your field of study. The purpose of your dissertation should be to clearly present a specific problem, extensive academic research on the subject, data collection (if applicable), original analysis and data interpretation, and comprehensive conclusions.

The dissertation is intended to:

- Enhance your understanding of your field of study;
- Provide you with experience conducting research in your field of study;
- Develop and demonstrate your ability to analyze, synthesize, and evaluate data and conclusions in your field of study;
- Make a significant contribution to your field of study;
- Include a thorough review of associated literature;
- Demonstrate your ability to design and carry out an individual, original research project;
- Give you the opportunity to conduct exhaustive research on the relevant topic;
- Showcase your analytical skills;
- Demonstrate a clear understanding of advanced research principles and techniques;
- Facilitate your recognition of the fundamental role of ethics in your field of study;
- Help you further develop your skills in project planning, time management, organization, and implementation; and
- Show evidence of the high level of professional competence you have achieved as a scholar.

Keep in mind that the dissertation is not just another academic assignment. A dissertation study is intended to make a significant contribution to the research literature in your field. It must be scholarly, succinct, and of sufficiently high quality to be published in part in a peer-reviewed journal. The dissertation will be cataloged and available to other researchers – seasoned professionals and academics, as well as future students – all over the world.

1.2 ACCEPTABLE TYPES OF RESEARCH
The following lists provide examples of the types of research that could be carried out in alignment with the dissertation standards at the University of Arizona Global Campus. These lists are intended to be illustrative and not exhaustive; students are permitted to propose creative ideas for research that adheres to quality standards.

<table>
<thead>
<tr>
<th>Quantitative studies</th>
<th>Qualitative studies</th>
<th>Mixed-methods studies</th>
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<tbody>
<tr>
<td>• Descriptive</td>
<td>• Basic interpretive qualitative research</td>
<td>• Combines qualitative and quantitative methods</td>
</tr>
<tr>
<td>• Correlational</td>
<td>• Phenomenological research</td>
<td></td>
</tr>
<tr>
<td>• Causal-comparative</td>
<td>• Grounded theory</td>
<td></td>
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<tr>
<td>• Experimental</td>
<td>• Case study</td>
<td></td>
</tr>
<tr>
<td>• Quasi-experimental</td>
<td>• Ethnography</td>
<td></td>
</tr>
<tr>
<td>• Meta-analysis</td>
<td>• Narrative analysis</td>
<td></td>
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<td></td>
<td>• Critical research</td>
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<td></td>
<td>• Discourse analysis</td>
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</table>

Any of the above-mentioned options will require extensive knowledge of the literature pertaining to your chosen topic, a synthesis and application of this knowledge, and a well-informed plan for conducting research, and collecting and analyzing data. Conducting this research will help you develop expertise in a focused research area and will hone your skills to be an effective scholar-practitioner.

The University of Arizona Global Campus does not have animal or medical research facilities, and thus, research that uses animals as research subjects (animal research) and medical research is not permitted.

All proposals must be reviewed and approved by your Dissertation Committee (including your Chair, Dissertation Committee Member, and Methodological Reader) and the Institutional Review Board (IRB) before data collection begins. Your Dissertation Committee will evaluate all projects for content and design appropriateness, while the IRB will guarantee that the study is ethically sound.

Additional information about avoiding unapproved research is outlined in the University of Arizona Global Campus Academic Catalog policy (see Student Rights and Responsibilities section: Academic Integrity Violations and Unapproved Research).

Remember, you **may not begin** data collection prior to approval of your proposal by your Dissertation Committee and the IRB. (See section 2.1 for steps in the Dissertation process)

### 1.3 Dissertation-related Courses

As part of the dissertation process, you will enroll in specific dissertation related courses that will get you thinking about your topic and how that topic may lead to your specific research study.

**Preparation Courses**
The University of Arizona
GLOBAL CAMPUS

Dissertation Handbook

• Three in-residence workshops throughout your coursework will get you started on developing your dissertation topic, problem, and research questions. (non-credit)
• Scholarly Argument I (3 credits)
• Scholarly Argument II (3 credits)
• Qualitative and Quantitative research courses according to your program (3 credits each)
• Research Elective (3 credits) with an advanced quantitative (RES 7415 Advanced Statistics) or qualitative (RES 7440 Advanced Qualitative Methods) focus depending on the methodology you will be using in your dissertation

Be sure to attend the three In-Residence workshops throughout your program. Students must successfully complete all three required In-Residence workshops prior to starting the Planning II course. This requirement is noted in the In-Residence Workshop Requirement section of the Academic Catalog.

Dissertation Planning and Dissertation Courses

Students must complete the following courses following their Capstone course to complete the dissertation process:

• Dissertation Planning I (1 credit, 9 weeks)
• Dissertation Planning II (1 credit, 9 weeks)
• Dissertation (1 credit per 9-week term, 5 terms)
• Dissertation Extension (as needed; 1 credit per 9-week term)

1.4 Dissertation Committee

The Dissertation Committee provides a doctoral student with the direction, guidance, support, and feedback needed to complete the dissertation. This Committee consists of three qualified Global Campus faculty members:

<table>
<thead>
<tr>
<th>Dissertation Committee (3 members)</th>
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<tbody>
<tr>
<td>Committee Chair - chosen by student</td>
</tr>
<tr>
<td>Committee Member - chosen by the student in consultation with the Chair</td>
</tr>
<tr>
<td>Methodological Reader – assigned by the university</td>
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</table>

Each member of the Dissertation has a specific role as follows:

• The Committee Chair oversees the dissertation process and serves as the project manager over the process. The Chair facilitates the dissertation courses and the relationship between you (as the student), the rest of the Committee, and the others involved with administration of the dissertation. Reviewing and providing feedback on each dissertation milestone, the Chair guides you in finalizing the Letter of Intent (LOI), formulating the proposal, compiling the Institutional Review Board (IRB) application, conducting the research, and finalizing the manuscript. The Chair is responsible for working with you and your Dissertation Committee to ensure that you
design and execute a defensible doctoral project of high academic caliber that is aligned with generally accepted research practices, university policies, and IRB requirements.

- The **Committee Member** supports you and your Chair as the reviewer of your proposal and dissertation manuscript and participates in the preliminary oral defense and final oral defense. The focus of the Committee Member will be primarily on the subject matter alignment of what is being defended in the dissertation, as well as its methodology, currency and relevance to theory and practice. Your Committee Member will be active in your online classroom.

- The **Methodological Reader** (MR) reviews the LOI, proposal, and manuscript and has the responsibility to ensure methodological quality. The MR offers recommendations and serves as a methodological consultant to you and your Chair.

Your Committee Member must be a University of Arizona Global Campus faculty member. Individuals who are not Global Campus faculty members (external members) may not be a Committee Member. You may work with external advisers to get expert opinions about your study, and these advisers may attend your oral defenses which are open to university and non-university attendees, but they may not serve on your committee.

### 1.5 Committee Selection

You will choose your Committee Chair and your Committee Member. Your Methodological Reader (MR) will be assigned by the university.

All Dissertation Chair candidates and Committee Member candidates are vetted for content area and research methods expertise by completing a *Dissertation Committee Member Expertise Survey* and providing a biography that describes their experience and approach to the student research process. Students must choose a Dissertation Chair and Committee Member from among the faculty approved by the university to act in these roles.

#### 1.5.1 Chair Selection

Chair selection takes place during your second Dissertation Planning (DP) course. During DP II, you will engage in a discussion forum activity to begin the chair search process. At that time, a summary of available faculty approved to serve as Chairs, their biographies, and contact information will be made available to you. You will have the option of contacting available chairs during the selection process, and faculty have the option to accept or refuse assignments. Both you and the potential chairs are involved in the student-chair selection process. Students are encouraged to use the Compatibility Template (*Appendix F*) provided in the assignment as they reach out to faculty. You should send your partially completed Letter of Intent (LOI) to potential chair candidates so that faculty can understand the nature and scope of your proposed research project. You should work to identify a Chair who is compatible with you both personally and academically.

Once you have chosen a Chair, you must complete a **Chair Request** form and submit it through the Dissertation Scholarship Editorial Manager (DSEM) for your chosen faculty Chair to approve. Your chosen faculty member will be required to accept the Chair assignment through DSEM.
Your final Chair selection must be made before you complete DP II. You will start your dissertation class with your chosen Chair immediately following DP II.

1.5.2 Committee Member Assignment

You and your Chair will collaborate to select your Committee Member once you have an approved Letter of Intent (LOI).

If you have a Committee Member in mind, you should communicate that name to your Chair and discuss the selection. You and your Chair must agree on the individual who will act as your Committee Member. Consult with your Chair to help you choose your Committee Member as this individual should be acceptable both to you and to your Chair. Choose carefully, and make sure you have agreement from your chosen Chair before submitting the Committee Member Request form to the DSEM for acceptance.

Your Committee Member will be enrolled as a secondary instructor in your dissertation classroom starting with your next term after the assignment. You and your Chair should welcome the Committee Member to the Committee and pass on any appropriate information, including a copy of your approved LOI and any other work you have completed. Your Committee Member will work with you and your Chair in the online classroom.

1.5.3 Methodological Reader Assignment

You and your Chair will have a Methodological Reader (MR) available to you to answer questions as you complete your LOI and begin work on your dissertation. When you have an LOI that is fully approved by your Chair, you will submit it to DSEM and your Methodological Reader will review and approve it or ask for changes to ensure the soundness of the proposed methodology. Your MR will also review your Proposal and your Final Dissertation, as explained in subsequent sections of the Handbook, providing feedback that will help you strengthen your methodological approach.

1.6 Committee Communication

You and your Chair should communicate regularly via your dissertation classroom and the Canvas Inbox. While email, phone calls and other communication methods outside your Canvas classroom are allowed and expected, you should summarize those interactions in the weekly discussion forums in your classroom. This will help both you and your Chair keep track of your email or phone call discussions and the decisions or recommendations made during those discussions.

All communication between you and members of your Dissertation Committee should be timely, respectful, and professional. You are responsible for notifying your Chair of all academic concerns. Examples of academic concerns include: transition point deliverable content, structure, and format; requirements for chapter content as outlined in this Dissertation Handbook; results of reviews by Committee Members and Methodological Readers; and any other academic issues that may arise as you work toward completing your dissertation. You are also encouraged to contact your Chair, or consult with your Committee Member or Methodological Reader, if you need help with parts of your study or want to better understand the dissertation process.

Work with your Chair to develop a communication plan with each other and with the other members of your Dissertation Committee. Be sure to:

- Develop a plan to utilize a variety of synchronous and asynchronous communication tools;
- Schedule periodic check-ins;
• Post files in the classroom that need to be reviewed by others;
• Post a written record of verbal communications (e.g., meeting notes, summaries of telephone conversations, etc.) in the Canvas classroom; and,
• Use the Canvas email function to keep a record of the content of email messages.

You are responsible for documenting any conversations or discussions you have with your Chair, Committee Member or Methodological Reader that occur outside the online classroom. This includes discussions you have via email, telephone, or interactive platforms such as Zoom or Skype. Your Chair will check this documentation for accuracy to ensure consistency of understanding between you and your Committee Members.

The type and rhythm of feedback you receive for your Letter of Intent (LOI), proposal, and dissertation drafts may be different than what you were used to when you were submitting assignments for feedback and grades in your content courses earlier in your program. You are learning how scholarly feedback is given and received, and you should expect that there may be differences in opinions and ideas that should be discussed using supporting evidence and logic. Committee communication and discussion of review feedback should be collaborative. Your Chair can help you in resolving differences between feedback from different members of your Committee. Collegial communication should also extend beyond the Committee to all members of the university community.

In cases where the Chair cannot help the Committee resolve differences, the Chair can reach out to your Program Lead, the faculty member in charge of your academic program. That individual will help your Chair work to resolve challenges within the Committee. A change of personnel in a student’s Committee should not be taken lightly, but can be requested (See section 1.7).

1.7 COMMITTEE CHANGES

Given the length of time it takes to complete your dissertation, you may experience changes to your Committee during your program. If such changes do occur, the university will work to make the transition as smooth as possible for you and work to ensure, to the extent possible, that such changes help you progress towards degree completion.

You are encouraged to remain continuously enrolled throughout the entirety of your Dissertation terms until your dissertation is completed. If your active enrollment with the university ceases due to a withdrawal, drop, illness, dismissal, or any other reason, efforts will be made to enable you to keep your Committee intact if and when you choose to return to school. However, if for some reason you are not in attendance for more than 180 days, you may be required to start the Committee Selection process over.

You may request to replace a Committee Member (Chair, Committee Member, or Methodological Reader) but to do so you must consult with your Doctoral Program Advisor (DPA) and follow a formal process (see below). Note that your Program Lead, the faculty member responsible for your program, must approve any change in committee composition.

If you wish to change your Committee Chair, you should contact your Doctoral Program Advisor (DPA). You will repeat the selection process by reviewing available Chair candidates and contacting them to ascertain their interest in your study and their availability to serve as your Chair. Once you have
identified a new Chair, complete the **Request to Change Chairperson or Committee Member** form and submit it to DSEM for acceptance by your new Chair.

If you wish to change your Committee Member, you should consult first with your Chair, and if your Chair concurs, you should contact your Doctoral Program Advisor (DPA). You will repeat the selection process by reviewing potential Committee Member candidates with your Chair and contacting them to ascertain their interest in your study and their availability to serve as your Committee Member. You and your Chair must agree on any replacement Committee Member. Once you have identified a new Committee Member, complete the **Request to Change Chairperson or Committee Member** form and submit it to DSEM for acceptance by your new Committee Member.

Other requests for Committee change may be initiated by a member of the committee, including changes associated with illness, resignation from the university, or other inability to serve may be made directly to the Doctoral Program Adviser who will consult with the Program Lead for consideration and reassignment.

Occasionally, the university may implement a change in Chair, Committee Member, or Methodological Reader to better support you, to balance faculty workload, or to meet university or federal requirements. In all cases, consideration for your welfare and progress will guide decisions and communication of changes will include all affected parties.
2.0 OVERVIEW OF THE DISSERTATION PROCESS

This section is an overview of the steps involved in completing the dissertation process. It is important to familiarize yourself with this information at the beginning of your doctoral program. This chapter covers the following:

- Seven steps in the dissertation process;
- Dissertation Scholarship Editorial Manager (DSEM) tool to submit transition point deliverables for approval; and,
- Roles of individuals and boards involved in the dissertation process.

2.1 SEVEN STEPS OF THE DISSERTATION PROCESS

The dissertation process is composed of seven major steps, each completed through an approval process referred to as a “Transition Point,” that the student must pass through to complete the process.

1. Letter of Intent (LOI)
2. Proposal Review
3. Preliminary Oral Defense
4. Institutional Review Board (IRB) Review
5. Final Review
6. Final Oral Defense
7. Final Manuscript Review/Dean’s Review

Students must complete Transition Points in order. Approval at each Transition Point is required before proceeding to the next step of the process.

The following table shows the deliverables, approvers, and method of approval for each transition point.

<table>
<thead>
<tr>
<th>Dissertation Transition Point</th>
<th>Deliverable</th>
<th>Must be Approved by*</th>
<th>Method of Approval</th>
</tr>
</thead>
</table>
| Letter of Intent | LOI | • Chair  
• Methodological Reader | Submission/Approval through DSEM (LOI) |
| Proposal Review | Chapters I - III | • Chair  
• Committee Member  
• Methodological Reader | Submission/Approval through DSEM (Proposal Research Review) |
| Preliminary Oral Defense | Evaluation Form | • Chair  
• Committee Member  
• Methodological Reader (optional) | Evaluation Form approved by Chair through DSEM |
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<table>
<thead>
<tr>
<th>IRB Review</th>
<th>IRB Request for Review, Research Summary, and attachments</th>
<th>Chair, Institutional Review Board (IRB)</th>
<th>Submission request signed by Chair; approved by IRB (see IRB Handbook for submission details and the Research Resource Center for all IRB materials)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Final Review</td>
<td>Chapters I - V</td>
<td>Chair, Committee Member, Methodological Reader</td>
<td>Submission/Approval through DSEM (Final Research Review)</td>
</tr>
<tr>
<td>Final Oral Defense</td>
<td>Final Oral Defense Presentation</td>
<td>Chair, Committee Member, Methodological Reader (optional)</td>
<td>Evaluation by Chair through DSEM</td>
</tr>
<tr>
<td>Final Manuscript Review/Dean’s Review</td>
<td>Signed final manuscript</td>
<td>APA Editor (signed form), Dean’s Editor, Program Lead, Dean</td>
<td>Submission/Approval through DSEM (Final Manuscript Submission)</td>
</tr>
</tbody>
</table>

* All must agree to Approve or Approve with Changes before the student can move on to the next Transition Point.

Note that only the Chair and Methodological Reader (MR) must approve the student’s LOI, while all members of the Committee must approve the student’s Proposal and Final Review. The MR may attend the student’s Oral Defense(s) but is not required to do so. The Program Lead, the faculty member in charge of your program, must review and approve the final manuscript as well.

You will make many of the submissions through the Dissertation Scholarship Editorial Manager (DSEM), (see section 2.2). After you submit the required documents for each transition point, the required approvers should receive a notice through DSEM to review and approve the submission, make comments, and approve or not approve the submission.

2.2 Dissertation Scholarship Editorial Manager (DSEM)

The Dissertation Scholarship Editorial Manager (DSEM) is an online document management system used to submit deliverables and document approvals at most transition points. See [http://www.editorialmanager.com/uwords/](http://www.editorialmanager.com/uwords/) and follow the instructions for “First-time users” to register as an Author. Special instructions for students can also be found on the opening page of the DSEM website. Note that you will register in DSEM during your Dissertation Planning II (DP II) class.

See section 2.1 or Appendix A to identify which transition points use DSEM for submission and approval. After you submit the required documents for each transition point, required reviewers (Chair, Committee Member, and/or Methodological Reader) will receive a notice through DSEM to review and approve the submission. In many cases, reviewers will also be given an opportunity to make comments on your submission and may decide to approve or not approve the submission.

Several versions of each part of your dissertation will be exchanged, reviewed, and discussed within your Committee prior to being ready to submit to DSEM for formal review. You should first get informal
approval from your Chair, and then your Chair will approve your sending the document to your Committee Member and your MR (if needed) before submitting to DSEM. Thus, approval through DSEM is a process of officially documenting the approval because most of the back and forth of review and comments should take place outside DSEM and be documented in your online classroom. You should not send chapters or portions of chapters to DSEM for review and approval. Instead, seek approval through the online classroom first, and then submit to DSEM only when a document (LOI, Proposal, Final Dissertation) is ready for formal review and approval.

2.3 INVOLVED PARTIES

Several people will be involved throughout the dissertation process. A detailed table of the roles and responsibilities of university members who support the dissertation process follows.

- Student
- Chair
- Committee Member
- Methodological Reader (MR)
- Doctoral Program Advisor (DPA)
- Institutional Review Board (IRB)
- Program Lead
- Dean (or Designee)
- Registrar
- APA Style Editor

<table>
<thead>
<tr>
<th>Role</th>
<th>Responsibilities</th>
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<tbody>
<tr>
<td>You (the student)</td>
<td>• Meet attendance requirements by posting in your classroom per the requirements defined in the <em>University of Arizona Global Campus Academic Catalog</em> and outlined in the online classroom. You are encouraged to post at least twice per week to facilitate ongoing communication with your Committee.</td>
</tr>
<tr>
<td></td>
<td>• Make satisfactory progress in your dissertation courses by meeting goals and expectations set with your Chair.</td>
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<tr>
<td></td>
<td>• Identify problems and concerns early and seek advice/help to resolve such issues to ensure you make satisfactory progress in completing your dissertation.</td>
</tr>
<tr>
<td></td>
<td>• Complete all:</td>
</tr>
<tr>
<td></td>
<td>• Required courses, including Dissertation Planning (DP) Courses and Dissertation credits</td>
</tr>
<tr>
<td></td>
<td>• Deliverables for “Transition Points,” in order</td>
</tr>
<tr>
<td></td>
<td>• Submission of deliverables in a timely fashion via DSEM or as otherwise instructed</td>
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<tr>
<td></td>
<td>• Work closely with your Chair and Committee.</td>
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<td></td>
<td>• Maintain required Collaborative Institutional Training Initiative (CITI) certification throughout your study, including updates for changes that may be implemented after your initial certification.</td>
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</table>
- Communicate regularly with your Doctoral Program Advisor (DPA) by phone or emails.

**Chair***

- Guides you in:
  - Setting goals for each dissertation course
  - Managing relationships with the Committee Member and Methodological Reader
  - Preparing for research
  - Finalizing your research approach
  - Developing a timeline to complete the research
  - Developing the Proposal and full Dissertation
  - Conducting research and analyzing data

- Reviews and approves your:
  - Letter of Intent (LOI)
  - Proposal (in conjunction with Committee)
  - **Request for IRB Review**
  - **IRB Research Summary**
  - Final Review (in conjunction with Committee)

- Oversees and evaluates your:
  - Dissertation courses, issuing grades, including P/PR or NP
  - Preliminary Oral Defense
  - Final Oral Defense
  - Full Dissertation

- Signs or approves through DSEM:
  - **Chair Request**
  - **Request for Oral Defense** - (Preliminary; optional if a university Zoom classroom is required to facilitate the oral defense)
  - **Oral Defense Evaluation** (Preliminary)
  - **Request for Oral Defense** (Final; optional if a university Zoom classroom is required to facilitate the oral defense)
  - Oral Defense Evaluation (Final)
  - Title Page of manuscript

- Signs and approves outside DSEM
  - **Request for IRB Review**
  - **IRB Change Matrix Chair Authorization** (for resubmission to IRB)
  - **IRB Report of Change**
  - **IRB Request for Renewal**

**Committee Member***

- Guides you in:
  - Developing the Proposal
  - Conducting research and analyzing data

- Reviews and approves your:
### Methodological Reader (MR)*

- **Ensures:**
  - Academic rigor, quality, and appropriateness of a proposed research study, evaluating particularly the alignment of the research problem and questions with the research methodology and design.
  - **Reviews:**
    - The dissertation at various stages of its development to provide approval and feedback on research methodology issues.
  - **Reviews and approves your:**
    - Letter of Intent (in conjunction with Chair)
    - Proposal (in conjunction with Committee)
    - Final Review (in conjunction with Committee)

### Doctoral Program Advisor (DPA)

- **Advises and helps you:**
  - Enroll in dissertation courses
  - Understand the timeline and scheduling requirements for enrolling in courses
  - Can provide guidance on university practices and policies, especially those related to your dissertation.
  - **Communicates:**
    - With you via e-mail and phone (contact information located in your student portal under the “Advisor Center”).
    - Can advocate for you and assist in communication with faculty and various university departments.
    - Feedback and status updates from the IRB, Dean (or designee), and Registrar.
- **Receives:**
  - Process questions
  - Questions about DSEM

### Institutional Research Board (IRB)

The purpose of the IRB is to ensure ethical research practices among students and faculty. Anyone affiliated with the University of Arizona Global Campus who is pursuing a research project must receive approval from the IRB before commencing the proposed study. See the [IRB Handbook and the Research Resource Center](#) for more information about processes and forms.
| **Program Lead** | **Helps you resolve communication challenges with members of your Committee.**  
| | **Serves as a final check on the quality of your final dissertation prior to final university review and acceptance**  
| | **Approves and signs:**  
| | o **Request to Change Chairperson or Committee Member** |
| **Dean (or Designee)** | **Reviews and approves:**  
| | o **Final Manuscript** |
| **Registrar** | **Reviews and approves:**  
| | o **Petition to Graduate Form - Doctoral Programs**  
| | **Communicates with you about:**  
| | o **Graduation requirements**  
| | **Conducts:**  
| | o **Final graduation audit** |
| **APA Style Editor** | **Is an independent contractor you may hire at your expense either early or later in writing your proposal and final manuscript to certify the formatting complies with APA and the University of Arizona Global Campus style guide (see Appendix C).** (Note that you may do your own editing but have someone very familiar with APA and the Global Campus style guides sign the Certification of APA Style Compliance to pass the Final Manuscript Review).  
| | **A list of editors familiar with the Global Campus formatting style guide is available from your DPA.** |

**Dissertation Handbook**
2.4 TRANSITION POINT PROCESSES

As outlined in Section 2.1, there are seven steps to the dissertation process. These steps have been designated as “Transition Points” as they are required by the university for you to complete as a requirement to graduate. You must have approval to complete each transition point, and complete them in order. The following table provides more information about each Transition Point.

<table>
<thead>
<tr>
<th>Transition Point</th>
<th>Description</th>
<th>When</th>
<th>Must be Approved by</th>
</tr>
</thead>
<tbody>
<tr>
<td>I. Letter of Intent (LOI)</td>
<td>A preliminary proposal for justifying the dissertation.</td>
<td>Approval is sought after working with Chair; usually developed during Dissertation Planning I and II, but may be refined later with input from your Chair</td>
<td>Chair, Methodological Reader</td>
</tr>
</tbody>
</table>

**Notes:**
- LOI is uploaded into DSEM by the student.
- The Chair and Methodological Reader (MR) are required to approve the LOI via DSEM.
- If approval is not obtained, reasons will be provided and resubmittal is required.
- The revised LOI (if necessary) should be uploaded into DSEM by the student and approved online by the Dissertation Chair and MR.

| II. Proposal Review | Review of the Proposal for internal consistency, appropriateness of research questions and methods, review of related research and literature, and compliance with research standards. | Upon completion of the Proposal | Chair, Committee Member, Methodological Reader |

**Notes:**
- Preliminary review and tentative approval of all sections of the Proposal by the Chair and Committee Member should be accomplished outside DSEM, through the online classroom.
- Tentatively approved Proposal should be uploaded into DSEM by the student, along with a Turnitin report.
- Committee references Appendix B and the rubric in DSEM to ascertain whether the proposal is complete and meets minimum standards.
### III. Preliminary Oral Defense

An oral presentation you make to the Committee for additional feedback on the proposal and on possible areas of improvement to successfully complete the Dissertation.

After approval by the full Committee

- Chair
- Committee
- Methodological Reader (optional)

**Notes:**
- If a university-provided Zoom meeting room is needed to facilitate the Preliminary Oral, you must submit a [Request for Oral Defense](#) to DSEM.
- The Chair and Committee Member must attend and approve the proposal via their evaluation of the defense.
- Chair must complete and submit [Oral Defense Evaluation](#) to DSEM within 48 hours.
- Approval may require additional proposal drafts following the Proposal Defense.

### IV. Institutional Review Board (IRB) Review

Review of the proposal by the IRB is a federal requirement to ensure that research participants are protected under the proposal's design and processes.

After passing the Preliminary Oral Defense

- Institutional Review Board (IRB)

**Notes:**
- There are three types of IRB review: Exempt, Expedited, and Full. Please see the [IRB Handbook](#) for a full description of each of these and criteria for approval.
- You must submit the following as part of the IRB submittal:
  - [IRB Research Summary](#)
  - [Request for IRB Review](#)
  - CITI completion reports of the required online Human Subjects Research (HSR) and Doctoral Basic IPS modules
- The IRB reviews the submission and either approves it, approves it with specific conditions, or rejects the application with suggestions for major changes required for protection of human participants.
- Full Reviews may require you to present to the IRB.
- If the application is not approved by the IRB, you are expected to address IRB comments, complete an [IRB Change Matrix](#), and have your Chair submit an [IRB Change Matrix Chair Authorization](#) to sign off on the resubmission.
- Once IRB approval is obtained, you will be given an IRB Letter of Approval and may begin to implement data collection.
- If you revise the research design or make changes to your Committee, the [IRB Report of Change](#) form may need to be submitted.

### V. Full Dissertation Review

A review of the full Dissertation to assess consistency and accuracy of research questions, methods, analyses, reported

Upon completion of entire Dissertation

- Chair
- Committee
- Methodological Reader
| VI. Final Defense | After preliminary approval of the Final Dissertation by the Committee | Chair  
|                  | An oral presentation to the Committee to ensure that an academically acceptable Dissertation has been conducted. | Committee  
|                  | Notes: • Full Committee approval of the Dissertation is needed before scheduling the Final Defense. | Methodological Reader (optional)  
|                  | Student must be enrolled in a term of Dissertation or Dissertation Extension when the Final Oral Defense is held. |  
|                  | • If a university-provided Zoom meeting room is needed to facilitate the Final Oral, you must submit a Request for Oral Defense. The Chair and the Committee Member must attend the Final Oral and approve of the Dissertation. It is the Chair’s responsibility to achieve consensus from the Committee, and this may require the student to make changes to the Dissertation. |  
|                  | • Following full Committee approval of the Final Oral, the student should submit the Final Oral presentation (the digital slide deck created with PowerPoint, Prezi or other such software) to DSEM. The Chair and Committee Member then must approve through DSEM. |  
|                  | • If the student prematurely submits for approval through DSEM, the Chair may assign a “Resubmission Required” decision. |  
|                  | • Approval may require additional Dissertation drafts following the Final Defense. |  
| VII. Final Manuscript Review | Review of the final manuscript to ensure that it meets university requirements. | APA Editor  
|                  | After passing the Final Defense, approval of the Committee, and sending the Dissertation through an APA editor | Dean’s Editor  
|                  | Notes: • An APA editor signed Certification of APA Style Compliance should be submitted along with the complete Dissertation manuscript. | Program Lead  
|                  | • The final Dissertation should be submitted through DSEM, including a university approved title page signed by the Chair (See Appendix D). | Dean or designee  
|                  | • The Dean’s Editor will review the manuscript and may send it back to the student through the DSEM process for changes. |  

### Notes:
- Dissertation is uploaded into DSEM by the student, along with a Turnitin report which should be reviewed by the Chair.
- The Committee references Appendix B and the rubric in DSEM as well as the Turnitin report to ascertain that the Dissertation is complete and meets minimum standards.
- The full Committee is required to approve the Dissertation via the DSEM.
- Once the Committee approves the Dissertation, you are ready for the Final Defense.

### VI. Final Defense

- An oral presentation to the Committee to ensure that an academically acceptable Dissertation has been conducted.
- After preliminary approval of the Final Dissertation by the Committee
- Chair
- Committee
- Methodological Reader (optional)

### VII. Final Manuscript Review

- Review of the final manuscript to ensure that it meets university requirements.
- After passing the Final Defense, approval of the Committee, and sending the Dissertation through an APA editor
- APA Editor
- Dean’s Editor
- Program Lead
- Dean or designee

### Notes:
- An APA editor signed Certification of APA Style Compliance should be submitted along with the complete Dissertation manuscript.
- The final Dissertation should be submitted through DSEM, including a university approved title page signed by the Chair (See Appendix D).
- The Dean’s Editor will review the manuscript and may send it back to the student through the DSEM process for changes.
Upon approval, you will receive a notice to complete the paperwork for submission from your Doctoral Program Advisor to UMI Dissertation Publishing (ProQuest) and you may request printing/binding of the manuscript for a personal copy. You may be contacted by UMI Dissertation Publishing for additional information, payments, etc.

Following completion of all paperwork, the Registrar will be notified that all academic graduation requirements are complete.

At any point in the process, a “Resubmission Required” necessitates a revision and a resubmission of the document to DSEM.

| Next Steps: Submit Petition to Graduate | Form required to trigger graduation audit and preparations for graduation. | May be submitted any time after submission to Final Dissertation Review; must be signed by the Chair | Registrar • Chair |
| Notes: | A Petition to Graduate Form - Doctoral Programs triggers an audit. Registrar starts an audit to make sure all forms have been received and credits recorded. | The petition also triggers preparations for participation in the commencement ceremony, if applicable. | The Registrar will notify you as to what steps must be taken to officially graduate and physically participate in the next commencement ceremony. |
| | Preparations for graduation may take up to two months. | To physically participate in the next commencement ceremony, you must have all the paperwork submitted by the date specified by the Registrar. | To physically participate in the commencement ceremony, you must have successfully completed your Final Oral Defense two weeks before the date of the commencement ceremony. |
3.0 Dissertation Completion Guide

3.1 Research Topic Selection

The dissertation is the culminating research project in your doctoral program, and it should demonstrate your ability to conduct original research, including gathering data, analyzing results, and contributing substantively to an existing body of knowledge. It may include qualitative research, quantitative research, or a mixed-methods design (both qualitative and quantitative research). But, the first phase in the preparation of your dissertation is careful selection of a research topic.

The process of selecting a topic begins as soon as you enroll in your doctoral program, if not before. As you proceed through your coursework, and attend your in-residence workshops, you should be thinking about what specific area of your field you are most interested in, what you plan to do in the future, and what outstanding questions you think should be answered. You will be working on your dissertation for at least a year, so you should research a topic that interests you and that you think could be an important contribution to the field. Furthermore, you should remember that you will be associated with the topic of your dissertation during the early part of your professional career, if not longer.

Selecting a topic can be a daunting task, and you are strongly encouraged to meet with members of the faculty early on in your program to discuss possible topics. Keep the following in mind while you consider topics:

- **Content**
  - The topic should be related to your field of specialization, area of interest, and professional plans.
  - A question or problem that you have identified on your own is more likely to keep your interest for a longer period of time than a topic provided by someone else.
  - Consider the scope of the topic. Topics that are more narrowly defined are easier to study thoroughly. You should not try to cover too large a content area.
  - Consider how comfortable and willing you will be to devote a substantial amount of time to the selected topic. Studying something you believe in strongly should give you sufficient motivation to complete the project.
  - Consider whether the questions of interest have been addressed in other research in similar or different forms and whether these questions are worthy of further study.
  - The University of Arizona Global Campus does not have animal or medical research facilities, and thus, research that uses animals as research subjects (animal research) and medical research are not permitted.

- **Logistics**
  - Be practical. Consider the amount of time and resources necessary to undertake your proposed research, including money, location, data collection instruments, etc.
  - Consider the availability of participants or secondary data.
  - Once you have narrowed down your topic and considered the methodology, enumerate the tasks that need to be accomplished and the steps required to complete each task. Estimate the time needed to complete each step and anticipate challenges and potential delays.
• Strategy
  o Carefully read and review professional literature in your area of interest before making a final decision on the topic/area of research. Keep an annotated bibliography of everything you read so you can use it for reference and as part of the reference sections of your proposal and dissertation.
  o Read other dissertations in your topic/area of research and discuss them with faculty members to help you narrow your focus. High quality dissertations can be useful guides for the depth and breadth of a successful topic, as well as the methodology of the study.
  o Review the requirements of the Dissertation Letter of Intent (LOI), discussed in Section 3.2. You will be working on your LOI in your Dissertation Planning (DP) I and DP II courses. Once you have selected your topic, complete the LOI. It is useful to start thinking about the importance of the study, the research methodology, and the specific question(s) you want to answer with your research as you are selecting a topic.

A dissertation must be scholarly and succinct, and the research should be of sufficient quality to be published in part in a peer-reviewed journal. It should also make a significant contribution to the body of knowledge in your discipline/specialization, but it does not need to revolutionize the field. One way to think about this is that in your dissertation, you do not need to solve a huge problem, you only need to address one small piece of the larger problem. Another useful way of thinking about dissertation research is that it should be an inch wide but a mile deep, that is, narrow in scope, but in-depth and comprehensive.

Note that although you will identify your topic before choosing your Chair, your Chair will be instrumental in helping you refine your research approach and finalize the research methodology.

3.2 Dissertation Letter of Intent (LOI)

You will begin in earnest to develop your Dissertation Letter of Intent (LOI) in your Dissertation Planning (DP) courses. By the time you have completed DP II, you will have an excellent draft of an LOI to work on with your Dissertation Chair. Once your LOI is approved by your Chair, you will submit it through the Dissertation Scholarship Editorial Manager (DSEM) for review by your Methodological Reader and for official documentation of approval.


**Problem Statement**

The problem statement should consist of at least two or three paragraphs that identify a general and a specific problem in the discipline that the proposed research will address. The problem statement should describe the research problem and should be supported by recent literature. It should briefly explain how the results of the proposed study could be used to address the research problem.
PURPOSE STATEMENT

The Purpose Statement should consist of one paragraph that provides a specific and accurate synopsis of the overall purpose of the study. It should succinctly describe the focus, methodology, population, and geographic location of the study. The Purpose Statement should be aligned directly to the specific research problem.

IMPORTANCE OF THE STUDY

This section should consist of at least one to two paragraphs that briefly describe the importance of the proposed research, including how the study represents a unique approach to the problem, how the results may contribute to theory and/or practice in the field, the potential implications of the research, and any knowledge gaps that the proposed research will help address.

PROPOSED RESEARCH METHOD

This section should consist of at least two or three paragraphs that briefly describe the research methodology for the proposed study, including the research method and research design, population and sample, instrumentation, and data collection and analysis approaches.

RESEARCH QUESTIONS AND HYPOTHESES

This section should consist of a list of the specific research questions you plan to address with the study, and any specific hypotheses (quantitative only) you plan to test. The proposed research method and design should be consistent with the questions and hypotheses.

3.3 THE DISSERTATION PROPOSAL

3.3.1 PURPOSE OF THE DISSERTATION PROPOSAL

In the Dissertation Proposal, you will propose the study you would like to conduct. Therefore, you must clearly present what the topic is, why it is important to study, and how it should be studied. The proposal consists of three chapters (or the equivalent): Introduction, Review of the Literature, and Method. You should work closely with your Dissertation Chair while writing these chapters. You may find it helpful to consult the other members of the Committee for additional expertise, as necessary. Your Methodological Reader (MR) should be especially helpful as you write your Method chapter. Note that you will eventually be revising these chapters slightly for use in your final dissertation. The following section describes each part of the proposal.

3.3.2 PARTS OF THE DISSERTATION PROPOSAL

The proposal consists of three chapters:

I. Introduction
II. Review of the Literature
III. Method

CHAPTER I: INTRODUCTION

This chapter introduces the reader to the nature of the study by guiding the reader from the broad aspects of the topic to a more specific question or set of questions. Chapter I should include the content
below and should be at least 20 to 30 pages long. (Note that you may use the subheadings below, but you are not required to do so, if all content is included. You may, for example, want to combine sections.) See Appendix B for a detailed Dissertation Checklist for Chapter I.

**General Statement**

A general statement should explain what you propose to accomplish with the study, the significance of the study, and the potential implications of the study. A discussion of selected literature should be included here, but limited to the specific studies or articles needed to explain the need for the study. This overview of the literature review should include only those references that provide the historical framework for the statement of the problem. (Chapter II will consist of a comprehensive review of the literature.)

**Statement of Problem**

This section discusses the general research problem and then focuses in on the specific problem that you propose to address. You should explain how and why the focus of the study is important, the potential impact of the proposed research, and how you think the study will contribute to the field. Build upon and expand the Problem Statement you wrote for your Letter of Intent to develop this section.

**Purpose of the Study**

This section provides a synopsis of the overall purpose of the study, and should:

- Include a Purpose Statement that describes the focus, methodology, population, and geographic location of the study;
- Define the specific area of the research and the central concepts or ideas of the study;
- Justify the method of inquiry (i.e., qualitative, quantitative, or mixed); and
- Describe possible conclusions and implications of those conclusions.

**Importance of the Study**

This section should address the importance of the research, what the research is expected to contribute to theory or practice, and the possible implications of the research. Build on and expand the Importance of the Study section you wrote for your Letter of Intent to develop this section of Chapter I. This is an important section because it informs your reader why your study is relevant and defensible. Consider how and why the findings of your study (whatever they may be) might be used to advance thinking in your field.

**Theoretical (or Conceptual) Framework**

This section is intended to give the reader an understanding of how the study you are proposing fits into a larger theoretical or conceptual framework described in the literature, and how it fits with other studies in the field. Include a summary of enough relevant research literature (historical, seminal, and current) to situate and justify the study based on its potential
contribution to the existing body of research. You may need to refer to the more detailed discussions in the literature that you will include in Chapter II.

**Research Questions (and Hypotheses)**

In this section, you will identify and discuss the research questions and sub-questions that you plan to address in the study. If your study is quantitative, you will also state and elaborate on the associated hypotheses that you plan to test. This section should include an explanation of how the research questions connect to the goals of the study as described in the Purpose of the Study.

**Overview of Research Design**

Briefly describe the general methodology that you plan to use and explain why it is appropriate, referring to a more detailed discussion in Chapter III.

**Definition of Terms**

Define any technical terms or terms that have multiple meanings or specific connotations in your research field. Operationalize key variables or constructs by describing how these will be measured or conceptualized for this study.

**Assumptions, Limitations, and Delimitations**

Assumptions are factors or statements that you will consider during your study to be valid. Include the assumptions that you will make in the study, including both research assumptions and theoretical assumptions. Since it would be difficult to take all factors into consideration, there will naturally be certain limitations in doing the study. The major limiting factors in the study, which could possibly affect the results, should also be addressed in this section. If the limitations are considerable, provide an explanation of why you think the study should still be conducted, and what can be gained from the study despite the limitations. Also include the delimitations or researcher-imposed limitations of the study. For all parts of this section, identify steps you will take to ensure that assumptions hold true, and to mitigate the effects of limitations and delimitations.

**Summary**

In this section, you should summarize the key points of the study you discussed in the Chapter and provide an overview of information that will be presented in Chapters II and III.
Chapter II: Review of the Literature

Scholarship entails comprehensive understanding of the historical and current understanding of or beliefs about the pertinent topic, and Chapter II consists of a comprehensive review of the literature pertaining to the topic of study.

While completing your coursework and selecting your topic, you will have been reading, exploring, and thinking about what others have done to better understand the concepts and issues, and identify gaps in research. To argue the legitimacy and relevance of your proposed study, you will need to have a thorough understanding of what that study will add to the most current literature on the topic. You will need to critically analyze, synthesize, and integrate the literature such that the reader understands where the proposed study fits into the current debates and academic inquiries concerning the topic. Chapter II is thus a formal summary and analysis of the literature directly related to your particular study. See Appendix B for a detailed Dissertation Checklist for Chapter II, which consists of the following sections:

INTRODUCTION

The introduction should introduce the chapter and its purpose, and should also restate the research topic and questions.

SEARCH STRATEGY

In this section, you will explain how you conducted your literature search (e.g., the databases and search terms you used) and what parameters you used to narrow down the search (e.g., publication dates and sources). It is essentially your methodology for library research.

LITERATURE REVIEW

This is the main section of the chapter and should be organized in a rational way, with subheadings as needed. The Literature Review should:

- Be comprehensive;
- Describe related problems, questions, methods, and conclusions;
- Cover the most important theories or research findings upon which your research problem and hypotheses are based;
- Cover both historic and recent research findings;
- Present research that supports and refutes the main theories or findings of relevance;
- Compare different theories and research results;
- Analyze, synthesize, and evaluate the research, not simply present or report it; and,
- Consist primarily of scholarly, peer-reviewed journal articles, scholarly books, and book chapters.

SUMMARY

This section should summarize the key points of the relationship between your research questions and the literature. It should also summarize what you hope will be your study's contribution to the literature (how it will address the identified gap in the literature). The
summary should also provide a bridge to Chapter III by summarizing the literature-based arguments for choosing a methodology.

In general, Chapter II should be at least 40 to 60 pages long, but the exact length will be determined by the amount of existing published research. The literature review needs to be comprehensive, and it should show an overwhelming breadth and scope of knowledge on the related research topics.

CHAPTER III: METHOD

In the Method chapter, you will discuss the research design and the specific procedures you plan to follow when conducting the study. The specifics of the content and organization of Chapter III differs slightly from study to study depending on whether the method of inquiry is qualitative, quantitative, or mixed. See Appendix B for a detailed Dissertation Checklist for each type of research study.

Include the following in Chapter III:

- An introduction that describes the purpose and organization of the chapter, and provides a brief overview of the method of inquiry (qualitative, quantitative, or mixed), the specific research design, and the rationale for using this design to address your research questions;
- The justification for the methodology you plan to use;
- Research questions and corresponding hypotheses (where applicable) and how the methodology will help you address those questions;
- The type of data you plan to collect and your proposed method of data collection, including reference to an appendix that includes a detailed protocol you will use when collecting the data (i.e., interview script), and justification for that protocol;
- A description of the participants in the study, both the population and the sample;
- Your proposed sampling method and sample size, and a justification for the method and size;
- A description of each step you will follow, in order, in conducting the research, from development of the research instrument(s) up to data analysis;
- A description of the survey, research, or testing instruments and data collection forms you will use while gathering data for the study, along with the rationale for using them in terms of their reliability, validity, and utility (Note that any instruments or forms – e.g., instructions to participants, informed consent forms, surveys, etc. – proposed for the study should be included in an appendix of the proposal, and referred to in this chapter, unless the instrument or form is not available for reprinting.);
- A discussion of how the data will be analyzed, and what statistical methods or other methods of analysis will be used;
- Identification of potential threats to internal and external validity of the study results (quantitative) or issues of trustworthiness (qualitative); and
- A detailed description of how you plan to protect the confidentiality of subject data and avoid any other ethical issues.

In general, Chapter III should run about 15 to 30 pages, but the exact length will be determined by the complexity of the research approach described.
As you begin writing your proposal, read the *IRB Handbook*, which will help you be aware of the ethical and professional standards that should be considered in your study design.

3.4 **Proposal Review**

As you write your proposal, you will spend time revising it based on comments from your Dissertation Chair and the other members of your Committee. Take these comments seriously, and keep in mind that the proposal development is a collaborative process. Your Committee should offer constructive criticism to help improve the overall quality of the proposal, until the Committee decides that it is acceptable and ready to move to the Preliminary Oral Defense. Your Methodological Reader (MR) will review the proposal for academic rigor, quality, and appropriateness of the proposed research study, evaluating particularly the alignment of the research problem and questions with the research methodology and design.

When your Committee agrees that your proposal is ready for methodological review, submit your Proposal, with a Turnitin report for the proposal, to DSEM (Proposal Review) for documentation of approval.

You are required to make any necessary changes requested by the Dissertation Committee and resubmit the proposal, along with a Change Matrix (See **Appendix G**) describing the changes you made, to DSEM if necessary.

The following is a template that should be used to create the Change Matrix that will be resubmitted whenever changes must be made to the Dissertation Proposal, IRB Submission, or Final Dissertation. (See also **Appendix G** for an example)

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**Transition Point II**

**Avoid Plagiarism!**

You are required to submit a Turnitin report with your proposal and dissertation. You should check the proposal before submitting it to your Committee. You may plagiarize unintentionally, but even unintentional plagiarism is against Global Campus policy and can result in disciplinary actions. For more information about plagiarism, academic policy and tips on avoiding plagiarism, see the *Academic Catalog* and access the Writing Center.
3.5 PRELIMINARY ORAL DEFENSE

Once your proposal has been approved by your Committee, you should work with your Chair to schedule your Preliminary Oral Defense. The purpose of the Preliminary Oral Defense is for your Committee to give you feedback about areas of possible improvement to successfully complete the dissertation. The Oral Defense also gives you the necessary clearance to send the proposal to the Institutional Review Board (IRB), and then proceed with the research (after receiving IRB approval). You should consider this process consultative and collegial in nature, as the goal is to provide constructive criticism that will ultimately aid in your successful completion of the dissertation. Although the proposal is written with the help of the Dissertation Chair and Dissertation Committee, you must be able to present your own work. The formal presentation of the proposal is a tangible milestone for you in becoming a scholar with a voice of your own.

Most Oral Defenses will occur virtually, with your Chair and Committee on a telephone conference line or other synchronous communication medium (Skype, Zoom, etc.). You will create your presentation slides (your digital slide deck) using Microsoft PowerPoint, Prezi, or other such program, and refer to your slides as you would if you were presenting at a conference.

3.5.1 BEFORE THE PRELIMINARY ORAL DEFENSE

You can work on creating your Oral Defense presentation while waiting for your Proposal feedback. Although it is unlikely that you will receive a “No Pass” at the time of the Oral Defense, oral communication is a highly-regarded skill that all doctoral students should possess. You should create a presentation where the slides are informative but not too wordy. To present in your own words and voice, you should not expect to read directly from the slides or read from a prepared script. Be prepared to complete the presentation before questions and discussion commence.

For scheduling purposes for your next Dissertation or Dissertation Extension term, time is of the essence to gain Preliminary Oral Defense (POD) approval as soon as possible after receiving approval for your Proposal. Every effort should be made to coordinate a time to complete your Preliminary Oral Defense no later than seven days following approval of your Proposal. An approved POD signals removal of the Dissertation Support Fee, which is triggered by the next course you are enrolled in.
Coordinate first with your Chair and then with your Committee Member to find a date and time for the Oral Defense. Oral defense conference calls are typically scheduled for 90 minutes but may be scheduled for a timeframe determined by the Chair.

Both the Chair and the Committee Member must be present at the Oral Defense. The Methodological Reader may attend if available but is not required to attend.

You should communicate with your Chair as to the date/time agreed upon and whether a telephone conference line or Zoom classroom is needed. If a telephone line or Zoom classroom is needed, a Request for Oral Defense form may be submitted by the Chair to obtain a Global Campus Zoom classroom for the purpose of holding the Preliminary Oral.

You should remind your Committee a few days ahead of the scheduled date and send your presentation to the Committee in advance of the scheduled Preliminary Oral. With your Chair’s permission, you may invite others to observe your presentation.

3.5.2 DURING THE ORAL DEFENSE

The following may be used as a guide by the Chair in moderating your oral defense:

- Call the meeting to order.
- Make sure all Committee Members are present.
- Introduce the student and format for the defense.
- Allow student to present research summary:
  - Present digital slides reflecting the proposal for the Preliminary Oral Defense (approximately 30 minutes).
- Open the floor to questions.
- Excuse the student, informing him or her of when you will communicate the Committee’s evaluation decision. This is typically done immediately after the decision is made.
- Discuss with the Committee Members any issues or concerns, as well as the evaluation of the student’s oral defense with regards to “Pass, No Revisions,” “Pass, Minor Revisions,” or “No Pass, Major Revisions Needed.”
- Inform the student of the Committee’s evaluation decision and the steps to take to obtain a “Pass,” or to address minor revisions.

Note that agreement on the Oral Defense evaluation result is required from the Chair and Committee Member.

Flexibility exists in how the deliberations between faculty members and communication to you are accomplished. Some circumstances will allow you to remain with the Committee during deliberations; other circumstances may make your absence preferable.

Flexibility also exists in how you are told of the results: Some Chairs ask you to rejoin the conference call or Zoom room (if you are absent during deliberations) to be told the results in front of the Committee and receive congratulations; other Chairs will call you separately. In any case, you should be told as soon as possible about the result of your Preliminary Oral Defense.
3.5.3 After the Preliminary Oral Defense

- You will be informed of the Committee’s decision after the evaluation has been completed.
  - There are three possible outcomes: “Pass, No Revisions,” “Pass, Minor Revisions,” and “Major Revisions Needed.”
  - If you “Pass, Minor Revisions,” or receive “Major Revisions Needed,” your Dissertation Chair will advise you of the revisions needed to proceed.
- Within 24 hours after the Oral Defense, your Chair should complete the **Oral Defense Evaluation**, marking the result of the Oral Defense and itemizing changes that are needed or recommended.
  - The Oral Defense Evaluation should be sent to you and all members of your Committee.
  - The Chair should approve and post the Oral Defense Evaluation in the DSEM.
  - *Signatures of all Committee Members are no longer needed as consensus was obtained before the evaluation results were reached.*
- If you were evaluated as “No Pass, Major Revisions Needed,” you must make the appropriate revisions and consult with your Chair and Committee Members. Once a consensus among the Committee is reached that you should Pass the Oral Defense transition point, your Chair should submit an updated Oral Defense Evaluation with the new evaluation rating.
- You will not be allowed to progress to the next transition point unless the Oral Defense Evaluation (with a Pass or Pass, Minor Revisions) is correctly submitted.

3.6 IRB Review

After you have passed the Preliminary Oral Defense, you must have your proposal reviewed and approved by the Institutional Review Board (IRB) before you begin soliciting participants or collecting any data. The IRB will review the proposal to make sure the methods proposed follow ethical standards.

- Details of the IRB submission process are explained in the **IRB Handbook**; refer to it before requesting the IRB Review, even though you should have reviewed the **IRB Handbook** while writing the proposal. Reference the Research Resource Center for all materials related to the IRB.
- Submit the following to the IRB at doctorallIRB@uagc.edu:
  - Request for IRB Review (and required appendices; requires Chair signature)
  - IRB Research Summary (and required appendices)
  - Certificate of current CITI Completion (see **IRB Handbook** and section 3.6.1) for required classes:
    - Human Subjects Research (HSR) Basic Course
    - Information Privacy & Security (IPS) Basic Course
  - Do **NOT** sent the IRB your full proposal for review. Instead, follow the guidelines here and in the **IRB Handbook**. Send the Request for IRB Review (and required appendices) and the IRB Research Summary (and required appendices) for review.
- If you require a Full Review, you may also need to make a presentation to the IRB. Refer to the **IRB Handbook** for more information.
• The IRB Review is not a review of your topic or your research methodology; it is a review of whether sufficient safeguards are included to protect human research participants.
• The IRB meets regularly to review student applications.
• **Expect the IRB approval process to take two to five weeks; plan accordingly.**
• Refer to the [IRB Handbook](#) for more details about submission to the IRB. After the review, you will receive a letter with the IRB’s assessment. The IRB will:
  - Approve your proposal;
  - Request revisions to your proposal; or approve the proposal with specific conditions; or,
  - Deny your proposal with suggestions for changes needed for protection of human research participants. If your proposal is not approved, you will be required to make changes to your proposal and submit a new IRB application with all supporting materials.
• If your proposal requires revisions, you may need to resubmit your Request for IRB Review and IRB Research Summary to the IRB for another review. Refer to the [IRB Handbook](#) for instructions about what to include with a resubmission. Your Chair must sign the [IRB Change Matrix Chair Authorization](#) (for resubmission to the IRB).
• It is not uncommon for outside agencies to have a review board like an IRB that must also approve your study before any data can be collected. If you are working with an outside organization, be sure to submit your proposal and study protocols for review to the organization’s administration. Acceptance of your proposal by the Global Campus IRB does not automatically mean another organization’s IRB will approve the study proposal.
• If your study is not completed within one year, you must submit an [IRB Request for Renewal](#).
• If your study requires changes affecting risk/benefit ratio, including a significant change in study population or recruitment method, or if the Chair of your Dissertation Committee changes (new Chair), then you must submit an [IRB Report of Change](#).

### 3.6.1 Collaborative Institutional Training Initiative (CITI)

As the “principal investigator,” you must have a current Collaborative Institutional Training Initiative (CITI) certificate of completion of the modules assigned to Global Campus doctoral students. You will complete your CITI training modules during Dissertation Planning II, and your certification will last for three years. If your research will not be completed within that initial three-year period, you will need to repeat appropriate modules to renew your certification. CITI certification must be in effect through your data collection period. Required courses include:

- Human Subjects Research (HSR) Basic Course
- Information Privacy & Security (IPS) Basic Course

### 3.7 Conducting Research and Writing the Dissertation

#### 3.7.1 Conducting Research

Upon passing the Preliminary Oral Defense and approval of the proposal by the Institutional Review Board (IRB), you are ready to begin your study. **You may begin to solicit participants and collect data only at this point.** You are advised to work closely with your Dissertation Chair throughout your research. You may also wish to consult other Committee Members as needed.

Follow these guidelines while conducting the study:
1. Collect all data as described in your proposal, adhering to ethical and professional standards throughout.

2. Conduct data analysis, consulting with your Dissertation Committee as needed.

3. Consult with external editors and statisticians in a mentoring or coaching capacity only.

4. Write Chapter IV (Results) and Chapter V (Discussion).

5. As you collect data, you are responsible for adhering to the method described in your proposal. If you find that you need to revise the method, you must inform your Dissertation Chair immediately. Depending on the nature of the modifications, you may need to revise your proposal and resubmit it to the IRB, and the equivalent organizations of any agency you are working with.

6. Use the appropriate consent or assent forms if the study involves human participants. **Keep the original consent or assent forms signed by participants confidential and do not make them a part of any appendix of the dissertation.**

### 3.7.2 Organization and Content

Writing a dissertation may seem like an overwhelming task, but it can be made more manageable by breaking it into smaller sections. Good organization throughout the writing process will facilitate this task greatly. Remember, the entire dissertation must be in APA style, following the *APA Publication Manual, 7th Edition*, except as specified in Appendix C.

Keep in mind that you have already written a large portion of the dissertation in preparing the proposal (Chapters I, II, and III). You will need to revisit those chapters and make revisions, as needed, when completing the final dissertation.

**Organization of Final Dissertation**

1. Title Page
2. Copyright notice
3. Abstract
4. Acknowledgements (optional)
5. Table of Contents
6. List of Tables and Figures
7. List of Appendices
8. Chapter I: Introduction
9. Chapter II: Review of the Literature
10. Chapter III: Method
11. Chapter IV: Results
12. Chapter V: Discussion
13. References
14. Appendices
15. Biographical Statement (optional)
Dissertations follow a very specific layout, and typically include similar types of content. The dissertation consists of five chapters, plus front matter and back matter. These are described in more detail below. For further details, consult Appendix B and Appendix C.

FRONT MATTER

TITLE PAGE

The title page should include the title of the dissertation, your name, the date, the name and credentials of the Chair and Committee Members, along with other statements, and be formatted according to the template in Appendix D.

COPYRIGHT PAGE

To copyright your work (which must be done within 5 years of publication), a statement of copyright must be included on a separate page (preliminary page ii) directly following the title page. You should have your work copyrighted, especially if you intend to publish any part of it later. (This can be done by UMI Dissertation Publishing after you submit the final manuscript.)

ABSTRACT

The body of the finished dissertation begins with a brief (350 words or less) abstract of the research conducted and the results obtained. This section should be headed with the word “Abstract,” centered, at the top of the page. Keep in mind that a reader should be able to determine from the abstract your research topic, questions, sample, methodology and design, overall results, and conclusions. An abstract is a summary of the actual points in the dissertation. The abstract should:

- State the problem briefly.
- Describe the methods and procedures used in gathering or studying the problem.
- Give a condensed summary of the findings of the study.
- Include a list of key words to be used by other researchers to search for and identify information in various subject areas.

Refer to Section 3.3 of the 7th edition of the Publication Manual of the American Psychological Association for guidance in what should be contained in your Abstract.

ACKNOWLEDGEMENTS

In this section, you may give appropriate recognition to those individuals and organizations that have made some significant contribution to the research project. While this is an optional component, most students include it, and you may wish to use this section to acknowledge your Committee Members and other important supporters among your family and friends. If you have received mentoring or coaching from someone other than a member of your Committee, you may wish to acknowledge that person’s contributions to your success in this section.

TABLE OF CONTENTS
The Table of Contents should include the Chapter Titles, Headings, and Sub-headings, along with the page number where each begins.

LIST OF TABLES AND LIST OF FIGURES

The List of Tables and List of Figures are lists of the titles and page numbers of graphics, including illustrations, diagrams, graphs, charts, and tables. Tables and figures should be listed in order and the titles should be descriptive. Review guidelines for formatting tables and figures in Chapter 7 of the 7th edition of the *Publication Manual of the American Psychological Association* for guidance.

LIST OF APPENDICES

On this page is a list of the titles and page numbers of all appendices. Appendices, which are labeled such as “Appendix A: Title of Appendix,” should be listed in order of references to them in the text and the titles should be descriptive.

CHAPTER I: INTRODUCTION

This chapter is simply a revision or extension of Chapter I of the proposal. Keep in mind that you will need to revise the proposal chapter such that it refers not to what you proposed to do, but what you did do. In your proposal, the language of the chapter is in future tense—this is what you propose to do in your study. In the final dissertation, you should change the verb tense to past tense, indicating what you did. Update any information that changed between the acceptance of the proposal and the completion of the study.

Chapter II: Review of the Literature

This chapter is likely to be a light revision of Chapter II of the proposal. It should include the literature review of the proposal, along with a review of any additional literature that you came across or that was published while you were conducting your dissertation research. As in the proposal, Chapter II should be a formal summary and analysis of the literature.

CHAPTER III: METHOD

In the method chapter, you will discuss the overall research design and the specific procedures you followed while conducting the study. Again, this is a modification of Chapter III of the proposal. Be sure to revise Chapter III according to what was actually done during the study, not what you proposed to do. In your proposal, the language of Chapter III is written in future tense—this is how you plan to conduct your study. In the final dissertation, you should change the verb tense to past tense, indicating what you did, and updating any procedures that changed between the acceptance of your proposal and the completion of the study. For example, if you proposed to recruit 20 participants and you only recruited 18, you should leave the original language indicating what was proposed and update the information indicating what transpired during the implementation of the study.

Chapters I, II, and III should be revised from the language in the Dissertation Proposal. Make sure the language now focuses on what was done, not what you plan to do, and is in the past tense.
CHAPTER IV: RESULTS

The Results chapter focuses on the data gathered and data analysis you conducted for the study. Like Chapter III, the exact content and organization of the chapter will depend on the type and details of the study you conducted. Please see Appendix B for more details.

Unlike the first three chapters, Chapter IV will be completely new. Chapter IV should include the following (note that these are not subheadings, but are descriptions of the content of the chapter):

- An introduction that describes the purpose and organization of the chapter, and restates the research questions;
- A discussion of any pilot study, results, and resulting modifications to the main study;
- A detailed overview of the sample (i.e., demographics);
- A discussion of the theory/theoretical model in detail, if the dissertation is theoretical in nature;
- A discussion of all available data, the statistical methods used, significance levels (if relevant), and whether the hypotheses were supported by the data, if the study was quantitative or mixed; or a discussion of resulting themes with quotations as evidence, if the study was qualitative;
- The results of the analyses;
- The inconsistencies and contradictions in the findings;
- Any graphic or visual representation of data gained from the study, such as data tables, scatterplots, ANOVA tables, or process diagrams, following APA requirements for formatting and inclusion (see Chapter 7 of the Publication Manual of the American Psychological Association for guidance); and,
- An explanation of any graphics in the body of the chapter so it is clear why they are included and what information they provide to the reader.

Except for qualitative studies, this chapter is relatively straightforward and technical for most dissertations. Just provide the facts without interpretation. In this chapter, you should avoid citing sources. Simply state what you did without defending it with the literature.

CHAPTER V: DISCUSSION

In this chapter, you will interpret the results and discuss the implications of the results from Chapter IV, and how they relate to your field and/or subfield. Chapter V is generally around 15-25 pages and should include the following:

- An introduction that describes the purpose and organization of the chapter;
- Interpretations of the data and analyses;
- References to results reported in Chapter IV;
- Conclusions that address the research questions;
• Discussion of findings that do not fully support the hypotheses (if appropriate);
• Limitations affecting the validity, generalizability, or trustworthiness of the study;
• Implications for theory and future research;
• Implications for practice;
• A discussion of how your findings converge with or diverge from previous research;
• Recommendations for further research; and
• A strong conclusion statement.

BACK MATTER

The end of your dissertation should include the following sections:

REFERENCES

List all references cited in the dissertation alphabetically, using the 7th edition of the Publication Manual of the American Psychological Association for guidance on APA Style for listing references. Do not list any references that were not actually cited in the dissertation.

APPENDIX (OR APPENDICES)

Include all additional information or materials that support but are not a part of the text in Chapters I-V. Examples include:

• Copies of solicitation letters/emails and instructions for participants;
• Copies of Informed Consent forms;
• Permissions obtained from organizations or agencies to use resources, materials, or facilities;
• Descriptions of any special conditions of the research;
• Tables that are too big to fit fully on one page of the document from Chapter IV or V; and,
• Additional tables or graphs that supplement but do not provide data gained from the study.

BIOGRAPHICAL STATEMENT (OPTIONAL)

You may wish to include a brief statement about yourself: your educational background, reasons for choosing the field you are in, and special interest in the topic of study.

3.7.3 WRITING SUGGESTIONS

As you write, keep in mind that your work will be judged by not only the quality and rigor of your research, but also according to your writing style. Regardless of the merit of the research and conclusions, readers tend to come away with a favorable impression of a professional, well-written dissertation and an unfavorable impression from a sloppy or casually-written dissertation. Here are a few tips to keep in mind throughout the writing process:

• Use Microsoft Word tools to organize and format the dissertation.
• Save the document in at least two places (e.g., thumb/flash drive, removable hard drive, etc.). This will prevent data loss in the case of technical difficulties. Consider saving the dissertation in...
the Cloud, an internet accessible site (Carbonite, Dropbox, etc.), as well. Note, however, that raw data and any information that could be identifiable or linked to your research participants may never be uploaded to Cloud storage.

- Stay organized. Keep all materials and references handy. Use a user-friendly filing system, such as separating reference materials by subtopic or the chapter in which they are used.
- Utilize bibliographical software (RefWorks, EndNote, etc.) to keep track of your references and assist in formatting your citations and reference list. Make sure to use a system compatible with the 7th edition of the *Publication Manual of the American Psychological Association*.
- Devise a logical file naming and folder system. Create a system that allows you to keep old versions of files but minimizes version control problems.
- Read and follow the 7th edition of the *Publication Manual of the American Psychological Association*, except for formatting style guidelines in Appendix C.
- Prepare an outline. It is easier to put words together when following a detailed outline.
- Aim for a concise and continuous flow of ideas. Use headings to organize and clarify the structure of the document.
- Update the References list as you write instead of completing the entire list at one time.
- Read over everything you write and everything you revise before sending it to anyone to review. Your reviewers should be making constructive comments, not commenting on careless mistakes or grammatical errors.
- Use tools like Grammarly and Microsoft Word Spelling and Grammar check to verify language, grammar and word choice. Send chapters to the Writing Center for review and feedback.
- Expect to write several drafts. Most students revise the dissertation several times before it is approved by the Dissertation Chair and ready to submit to the Committee Members for review.
- Ask an outside person to read the document and make editing suggestions regarding grammar, spelling, and syntax. It is acceptable to use a professional editing service for this purpose, but you are responsible for all related fees.
- Give the Dissertation Chair a draft of each chapter as it is completed. This helps the Chair review your work and allows you to receive faster feedback. Chairs may request drafts of chapters in progress as well, so be prepared to demonstrate your progress at all times.

You are responsible for obtaining letters of permission from copyright holders to reproduce copyrighted material (e.g., published tables, graphs, measurements) in your dissertation, and to submit copies of approvals to UMI/ProQuest when submitting your dissertation for publication. In addition, reproduced (or adapted) tables or figures must be accompanied by a note at the bottom of the reprinted table (or in the figure caption), giving credit to the original author and to the copyright holder. See guidelines for providing credit in tables and figures in the 7th edition of the *Publication Manual of the American Psychological Association*.

### 3.8 Dissertation Review
Once you have written your dissertation, it will be reviewed by your Dissertation Committee including your Methodological Reader (MR). Once approved, you will present and defend the dissertation.

Your dissertation will need to go through several drafts before your Chair and Committee will approve it.

- Send each chapter as it is completed to your Chair for review and comment. When your Chair is satisfied with the quality of the chapter, send it to your Committee Member and to your MR for review. This will help you obtain immediate feedback on necessary revisions and changes to satisfy all Committee members.
- When you finish writing the complete dissertation and have reviewed and revised it on your own with the help of your Dissertation Chair, submit the full dissertation to your Committee Member and MR for review.
- When your Committee agrees that the dissertation is ready, submit your Dissertation manuscript, with a Turnitin report for the dissertation, to DSEM (Full Dissertation Review) for documentation of approval by all Committee Members.

Note: If your full dissertation is not approved, it will be returned as “Resubmission Required.” You are expected to address reviewer comments, complete a Change Matrix (see Appendix G) indicating all the changes you made, and ask your Dissertation Chair and Committee to review and approve the new submission through DSEM.

The following is a template that should be used to create the Change Matrix that will be submitted back whenever changes must be made to the Dissertation Proposal, IRB Submission, or final Dissertation. (See also Appendix G for an example)

**Change Matrix Template:**

<table>
<thead>
<tr>
<th>Comment Identifier</th>
<th>Reviewer Comment</th>
<th>Page/Para. (Original Draft)</th>
<th>Changes Made and/or Comments</th>
<th>Page/Para. (New Draft)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Consecutively number the reviewer comments you are responding to.</td>
<td>Copy the reviewer comment.</td>
<td>List the page and paragraph numbers where the comment was made.</td>
<td>Describe the changes that were made, and/or comments responding to questions or concerns.</td>
<td>List the page and paragraph numbers where the change(s) was made.</td>
</tr>
</tbody>
</table>

3.9 **Final Oral Defense**

Once your dissertation is approved by the Dissertation Chair, Dissertation Committee, and your Methodological Reader (MR), you are ready to defend it formally in an oral presentation to the Committee.
The Final Oral Defense is intended to make sure that you have conducted an academically acceptable dissertation and can communicate your knowledge of the dissertation’s research topics and findings to others.

Goals of the Final Oral Defense

• Gauge your knowledge of the area studied;
• Serve as a definitive demonstration of your knowledge, skills, research abilities, and sense of practical applicability and contribution to the field of study;
• Answer/address all questions proposed in the study;
• Test your ability to make an oral presentation and respond sufficiently to questions in a public forum;
• Provide a medium through which the university community can be made aware of the study undertaken; and
• Serve as a forum for members of the Dissertation Committee, as well as the academic community at large, to provide input into the study.

Most Oral Defenses will occur virtually, with your Chair and Committee (Methodological Reader may optionally attend) on a telephone conference line or other synchronous communication medium (Skype, Zoom, etc.). You will create your Final Oral Defense presentation slides using Microsoft PowerPoint, Prezi, or other such presentation software, and refer to your slides as you would if you were presenting at a conference.

3.9.1 Before the Final Oral Defense

• You can work on creating your Oral Defense presentation while waiting for your Dissertation feedback. Though it is unlikely that you will get a “No Pass” at the time of the Oral Defense, oral communication is a highly-regarded skill that all doctoral students should possess. You should create a presentation where the slides are informative but not too wordy. To present in your own words and voice, you should not expect to read directly from the slides or read from a prepared script. Be prepared to complete the presentation before questions and discussion commence.
• Coordinate first with your Chair and then with your Committee Member to find a date and time for the Oral Defense. Oral defense conference calls are typically scheduled for 90 minutes, but may be scheduled for a timeframe determined by the Chair.

Both the Chair and the Committee Member must be present at the Final Oral Defense. The Methodological Reader may attend if available, but is not required to attend.

• You should communicate with your Chair as to the date/time agreed upon and whether a telephone conference line or Zoom classroom is needed. If a telephone line or Zoom classroom is needed, a Request for Oral Defense form may be submitted by the Chair to obtain a Global Campus conference line or Zoom classroom for the purpose of holding the Preliminary Oral.
• You should remind your Committee a few days ahead of the scheduled date and send your digital slide deck presentation to the Committee in advance of the scheduled Preliminary Oral.
• With your Chair’s permission, you may invite others to observe your presentation.
3.9.2 DURING THE FINAL ORAL DEFENSE

The following activities usually occur during the Final Oral Defense:

1. Dissertation Committee Chair serves as the moderator.
2. Deliver a 30- to 45- minute presentation summarizing the study and respond to questions from the audience, if present.
3. After your presentation, you will meet with the Dissertation Committee for a question-and-answer session during which Committee Members may question any aspect related to the results, your interpretation of the results, or implications of the study.
4. You may be excused so that Committee Members can evaluate your defense, but this is up to your Chair to decide.
5. After they have convened, which is typically within the hour following the defense, you will be informed of the Committee’s decision. The Committee may direct you to revise, expand, or delete portions of the dissertation and will give you details of the requested information or changes. A result of “No Pass, Major Revisions Needed” will require that you repeat the final oral defense.

Note: The University of Arizona Global Campus retains the right to consider the Final Oral Defense a “Fail” if you do not make the changes required by the Committee or are found to have committed any scientific, ethical, or professional misconduct in the study.

3.9.3 AFTER THE FINAL ORAL DEFENSE

- You will be informed of the Committee’s decision after the evaluation has been completed.
  - There are three possible outcomes: “Pass, No Revisions,” “Pass, Minor Revisions,” and “No Pass, Major Revisions Needed.”
  - If you “Pass, Minor Revisions,” or receive “No Pass, Major Revisions Needed,” your Dissertation Chair will advise you of the revisions needed to proceed.

- Within 24 hours after the Oral Defense, you should submit your presentation to the Dissertation Scholarship Editorial Manager (DSEM) under the heading “Final Oral Defense.”
- Your Chair will receive an email asking to approve in DSEM, marking the result of the Oral Defense and itemizing changes that are needed or recommended.
- If your presentation was evaluated as “No Pass, Major Revisions Needed,” you will need to make the appropriate revisions and consult with the Committee Members. Once a consensus among the Committee is reached and, as appropriate, you have repeated your Final Oral Defense, you should submit the Final Oral Defense presentation to the DSEM again.
- Once you have passed your Final Oral Defense, you may proceed to the final transition point.

3.10 FINAL MANUSCRIPT / DEAN’S REVIEW

After you pass the Final Oral Defense, you are ready to prepare your dissertation for final submission.

The final transition point is the Final Manuscript Review, which ensures that the manuscript meets university requirements. This review occurs after the Final Oral Defense and should be a fully formatted manuscript that has been edited by you or an APA Editor. (See Section 4.0 and Transition Point VII)
Appendix C for resources you may consult to properly format your manuscript.)

A list of editors familiar with Global Campus formatting style guide may be obtained from your Doctoral Program Advisor (DPA). These editors may be contracted and paid to do formatting editing.

The APA Editor signs the Certification of APA Style Compliance, which you should submit through DSEM along with the final manuscript. The Dean’s editor reviews the manuscript for adherence to the University of Arizona Global Campus and APA style guidelines.

Note that the manuscript should include a university approved title page signed by your Chair.

Once the formatting of the manuscript is approved, the Dean, or designate, may also review the final product one last time.

You do not have to be enrolled in a dissertation term when the manuscript is initially submitted for Final Manuscript Review, and after that. Resubmissions, if necessary, for Final Manuscript Review may be done while you are out of class.

Once the Final Manuscript is Approved, the DPA will contact you to complete the necessary paperwork, and possible payment, for submission to UMI Dissertation Publishing (ProQuest) and requests for printing/binding of the manuscript.

To complete this final review process during any given 9-week academic term, you should plan to have your final dissertation draft approved by your entire Committee no later than the end of the second week of the term. That allows another seven weeks in that term to complete the process. This is imperative if you plan to actively participate in the next commencement ceremony. Note: This process could take longer.

3.11 FINAL STEPS TO GRADUATION

As you near completion of your Dissertation, you should stay in close contact with your Dissertation Doctoral Program Advisor (DPA). The timing of last steps toward graduation can be coordinated by the DPA.

3.11.1 BINDING AND PUBLISHING THE DISSERTATION

Once the dissertation has been completed and approved at Final Manuscript Review, you will receive instructions for publishing to UMI Publishing (ProQuest) from your DPA. You can also access the publication application in the Research Resource Center (RRC). Your graduation fee pays for the printed copy that the university keeps, however, you have the option of paying for, and receiving printed copies.

The instructions you receive will explain how to obtain additional copies for yourself and how to file for a copyright for an additional fee.

3.11.2 PETITION TO GRADUATE
The **Petition to Graduate Form - Doctoral Programs** is a form obtained from the Registrar or through your Doctoral Program Advisor (DPA). The signed Petition to Graduate triggers an audit by the Registrar’s Office to make sure all transition points have been completed, all forms have been received, and required credits recorded. The petition also triggers preparations for participation in the commencement ceremony.

The Petition to Graduate must be signed by your Chair, but **no earlier** than when you submit your full dissertation to Final Review (before Final Oral Defense). At that time, you are far enough along to reasonably expect completion in the next few months. The Registrar’s deadline for submission of the Petition to Graduate is a few months before the commencement ceremony. Students may not participate in the commencement ceremony before successfully completing the Final Oral Defense, so submitting a signed petition is not a guarantee that you will be allowed to actively participate in Commencement.

### 3.11.3 Graduation and Commencement Ceremony

You should stay in touch with your Doctoral Program Advisor to make sure everything is complete for graduation and for attending the commencement ceremony. Graduation will be conferred according to requirements by the Registrar’s Office. You may attend the commencement ceremony before or after graduation is conferred, but you may participate in commencement only after successfully completing your Final Oral Defense.
4.0 The University of Arizona Global Campus Resources

Library

The Library will be a necessary resource as you conduct a literature search for previously published articles on your topic and chosen methodology. Reach out to university librarians if you are having difficulty finding an article or locating research on a topic. In addition, you may access former students’ (Global Campus or other universities) dissertations and reports via the ProQuest Dissertations & Theses Global database. Access this database through the Research Resource Center.

Research Resource Center

The Research Resource Center (RRC) is an online resource with information to assist doctoral students with applied research, links to additional outside resources, an open forum for discussions and sharing information related to research, and a place to ask questions about the research processes. The RRC also provides information on research methodologies, including qualitative, quantitative, and mixed methods, and includes a link to SAGE Research Methods Online. The forms required for the Dissertation Process can also be found via the RRC, which is available in the student portal Learning Resources section via the Research Center link and through the Course Materials page of select doctoral research courses (RES 8910, RES 8912, and RES 8990 through 8994).

SAGE Research Methods

SAGE Research Methods is a collection of resources that help in the understanding and utilization of various research designs and methodologies, including ethics, implementation, data collection, and data analysis. You can access the SAGE Research Methods database through the University of Arizona Global Campus Library. SAGE resources include the following:

- Books (e.g., research textbooks, “Little Green Book,” and “Little Blue Book” series)
- Dictionaries, encyclopedias, and handbooks
- Journal articles
- Videos
- Methodspace (discussion forum)

To access SAGE Research Methods, go to the Library. Click on the Find Articles & More link on the main menu. Click on Databases A-Z. Jump to the S listings by clicking on the letter. Then click on SAGE Research Methods.

Writing Center

The Writing Center may be a useful resource to improve your writing skills as you complete your coursework, but also for writing your dissertation. The Writing Center will review one dissertation chapter at a time, giving detailed feedback on the writing, general organization, and grammar for that chapter (not content or formatting). Access the Writing Center via the Student Portal or through your Canvas classroom.

Important resources specifically for dissertations in the Writing Center, Graduate Writing Section, include:

- Writing a Dissertation
- Dissertation Checklist
- Letter of Intent instructions and samples
- IRB submission examples
- Tips for getting Final Approval (formatting guidelines)
- Annotated dissertation chapters for qualitative and quantitative dissertations
- Guides to writing a literature review, problem statement, and abstract
- Resources to write at a graduate level
### APPENDIX A: DISSERTATION FORMS AND DISSERTATION SCHOLARSHIP EDITORIAL MANAGER (DSEM) SUBMISSIONS

<table>
<thead>
<tr>
<th>Submission</th>
<th>Deliverable</th>
<th>Must be Approved by*</th>
<th>Method of Submission/Approval</th>
</tr>
</thead>
<tbody>
<tr>
<td>Chair Request</td>
<td>Form: <strong>Chair Request</strong></td>
<td>• Chair</td>
<td>Submission of <em>Chair Request</em> form through DSEM</td>
</tr>
<tr>
<td>Committee Request</td>
<td>Form: <strong>Committee Request</strong></td>
<td>• Committee Member</td>
<td>Submission of <em>Committee Request</em> form through DSEM</td>
</tr>
<tr>
<td>Letter of Intent</td>
<td>LOI</td>
<td>• Chair • Methodological Reader</td>
<td>Submission/Approval through DSEM (LOI)</td>
</tr>
<tr>
<td>Proposal Review</td>
<td>Chapters I-III</td>
<td>• Chair • Committee Member • Methodological Reader</td>
<td>Submission/Approval through DSEM (Proposal Research Review)</td>
</tr>
<tr>
<td>Preliminary Oral Defense</td>
<td>Form: <strong>Oral Defense Evaluation</strong></td>
<td>• Chair • Committee Member • Methodological Reader</td>
<td><strong>Oral Defense Evaluation</strong> Form signed by Chair, sent through DSEM</td>
</tr>
<tr>
<td>IRB Review</td>
<td>Forms: <strong>Request for IRB Review</strong>; <strong>IRB Research Summary</strong></td>
<td>• Chair • Institutional Review Board (IRB)</td>
<td><strong>Request for IRB Review</strong> signed by Chair and sent to <a href="mailto:doctorallIRB@uagc.edu">doctorallIRB@uagc.edu</a> Approved by IRB (see <em>IRB Handbook</em> for submission details)</td>
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<tr>
<td>Final Review</td>
<td>Chapters I - V</td>
<td>• Chair • Committee Member • Methodological Reader</td>
<td>Submission/Approval through DSEM (Final Research Review)</td>
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<tr>
<td>Final Oral Defense</td>
<td>Final Oral Defense Presentation (presentation slides)</td>
<td>• Chair • Committee Member • Methodological Reader</td>
<td>Evaluation approved by Chair through DSEM (Final Oral Defense presentation)</td>
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<tr>
<td>Final Manuscript Review/Dean’s Review</td>
<td>Signed final manuscript; <strong>Certification of APA Style Compliance</strong></td>
<td>• APA Editor (signed form) • Dean’s Editor • Dean</td>
<td>Submission of final manuscript and <strong>Certification of APA Style Compliance</strong> to DSEM (Final Manuscript Submission); approved by Dean’s Editor through DSEM</td>
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<td>Petition to Graduate</td>
<td><strong>Petition to Graduate Form - Doctoral Programs</strong></td>
<td><strong>Petition to Graduate Form - Doctoral Programs</strong> signed by Chair and emailed to <a href="mailto:RecordsManagement@staff.uagc.edu">RecordsManagement@staff.uagc.edu</a></td>
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<td>When you are ready to schedule your Preliminary or Final Oral Defense (optional)</td>
<td><strong>Request for Oral Defense</strong></td>
<td>If a university-provided Zoom classroom is needed, email form to <a href="mailto:doctoralresearch@uagc.edu">doctoralresearch@uagc.edu</a></td>
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<td>• Doctoral Program Advisor</td>
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<td>As needed to change a Chair or Committee Member (optional)</td>
<td><strong>Request to Change Chairperson or Committee Member</strong></td>
<td>Email signed form to <a href="mailto:doctoralresearch@uagc.edu">doctoralresearch@uagc.edu</a></td>
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Appendix B: Dissertation Checklist

Use this checklist to ensure that all aspects of the Proposal, and later, the Dissertation, are sufficiently addressed.

Dissertation Template

_____ Uses the University of Arizona Global Campus Dissertation Template for all drafts of the Proposal and Dissertation, including (in order):
  _____ Title Page
  _____ Copyright notice
  _____ Abstract
  _____ Acknowledgments (optional)
  _____ Table of Contents
  _____ List of Tables and Figures
  _____ List of Appendices
  _____ Chapter I: Introduction
  _____ Chapter II: Review of the Literature
  _____ Chapter III: Method
  _____ Chapter IV: Results
  _____ Chapter V: Discussion
  _____ References
  _____ Appendices
  _____ Biographical Statement (optional)

_____ Begins each chapter on a new page, headed with the word “Chapter” followed by the chapter number and title of the chapter.

General Writing Guidelines

_____ Proposal and dissertation drafts must be in full compliance with APA formatting.

  _____ A person acting as the APA Style editor must review and verify review of the final dissertation draft prior to its submission.

_____ Proposal/dissertation follows a standard form and has a professional, scholarly appearance.

  _____ Use correct grammar, punctuation, and spelling according to chapters III and IV in Publication Manual of the American Psychological Association (7th ed.) [also see Chapter 9 of the Dissertation Handbook].

  _____ Include citations for direct quotations, paraphrasing, facts, and references to research studies.

  _____ Use quotations and secondary sources sparingly, if at all.

  _____ Include all in-text citations in the reference list.
_____ Write the proposal in future tense; Write the dissertation in past tense.
_____ Proposal/dissertation is written clearly in scholarly language.
   _____ Writing is clear, precise, and avoids redundancy.
   _____ Statements are specific, and topic sentences are established for paragraphs.
   _____ Flow of language is smooth and clear.
   _____ Ideas transition smoothly.
_____ Proposal/dissertation is organized logically and comprehensively.
   _____ Chapters add up to an integrated document.
   _____ Subheadings identify the logic and movement of the dissertation.
   _____ Transitions between chapters are smooth and coherent.
_____ Tables and Figures
   _____ Use APA formatting (Chapter 7 in the Publication Manual of the American Psychological Association, 7th edition), except for specifications in Appendix C;
   _____ Contain (or illustrate) content that is informative, relevant, and concise;
   _____ Are placed in context with narrative text;
   _____ Have long tables that are included in an appendix;
   _____ Include unique titles that are brief but clear and explanatory;
   _____ Have figure numbers and titles that are placed below the actual figure;
_____ Have table numbers and titles that are placed above the actual table; and
_____ Show copyright permission for any non-original content (if not in the public domain).

TITLE PAGE
_____ Title of the dissertation: centered, all caps, single-spaced
_____ Name of student
_____ Date
_____ Name of Dissertation Chair, including degree
_____ Names of Committee Members, including degrees
_____ Required Text: See Appendix D

ABSTRACT
_____ Consists of one double-spaced page or less.
_____ Includes a concise description of the study, a brief statement of the problem, statement of purpose or importance, and a brief summary of methods and procedures.
_____ Includes a summary of sample size, findings, and implications.
_____ Follow guidelines for writing an abstract in section 3.3 of the 7th edition of the Publication Manual of the American Psychological Association
CHAPTER I: INTRODUCTION

Introduces the reader to the nature of the dissertation by moving the focus of attention from a broad aspect to a more specific heading. This chapter should be written in present tense for the proposal, in past tense for the dissertation.

Suggested sections include the following [Other formats are acceptable if all the content described is included]:

[NO INITIAL HEADING]

_____ Introductory paragraphs introduce the general topic area.

GENERAL STATEMENT [OR BACKGROUND OF STUDY]

_____ Describes a practical problem and the need for it to be addressed.

_____ Supports the existence and impact of the practical problem with documentation.

STATEMENT OF PROBLEM

_____ Identifies a general research problem that will address the practical problem. What do you want to know that you don’t know (that nobody knows) that will help to solve the practical problem?

_____ Focuses in on a specific research problem that the study proposes to address.

_____ Clearly and logically demonstrates how the focus of the study is an important problem, worthy of study.

_____ Impact of the research problem is fully documented and supported.

_____ Discusses how the research study represents a unique approach to the research problem, adds to the research literature, and contributes to practice in the field.

_____ Explains how the study proposes to address the specific research problem.

PURPOSE OF THE STUDY

_____ Provides a specific and accurate synopsis of the overall purpose of the study.

_____ Connects the Purpose of the Study as addressing the specific research problem.

_____ Includes a single-sentence Purpose Statement that succinctly describes the focus, methodology, population, and geographical location of the study.

Ex: The purpose of this phenomenological study is to understand the experience of Generation X women in the Los Angeles area who desire to obtain their first executive position in the financial services industry.

_____ Briefly defines and delimits the specific area of the research.

_____ Foreshadows the hypotheses to be tested (if quantitative) or the questions to be raised as well as the importance of the study.

_____ Clearly identifies and defines the central concepts or ideas of the study.

_____ Identifies the unit of analysis in the study.

_____ Justifies the general method of inquiry used in the study: qualitative, quantitative, or mixed method.
For a quantitative study:
   _____ Specifies at least two variables and a conjectured relationship between them to describe what will be studied.

For a qualitative study:
   _____ Identifies the phenomenon, situation, or factors of interest.
   _____ Indicates and justifies which qualitative methodology will be used.

For a mixed methods study:
   _____ Identifies the specific type of mixed method design--explanatory, exploratory, or triangulation.
   _____ Reflects whether the qualitative and quantitative phases of the study are sequential or simultaneous.

**IMPORTANCE OF THE STUDY**

_____ Answers the following in a logical, explicit manner:
   _____ What is the importance of this research?
   _____ What will it contribute to theory and practice in the student’s field of specialization?
   _____ What are implications of the research?

**THEORETICAL [OR CONCEPTUAL] FRAMEWORK**

_____ Places the study within a particular theoretical area in the field under investigation.

_____ Situates the study among other research studies within the theoretical area.

_____ Briefly summarizes enough relevant research literature (historical, seminal, and current) to situate and justify the study based on its contribution to the existing body of research, referencing the more detailed discussions in Chapter II.

_____ Articulates the theoretical base (quantitative only) or the conceptual framework (qualitative only) to show connection to a certain body of literature. (Mixed method--addresses both theoretical and conceptual framework.)

**RESEARCH QUESTIONS [AND HYPOTHESES]**

_____ Clearly presents specific research questions and sub-questions to be addressed, referencing the more detailed discussions in Chapter III.

_____ Includes research hypotheses for each research question and sub-question (quantitative only).

_____ Includes research questions that are identified for the qualitative and quantitative phases (mixed method only).

_____ Questions and hypotheses are elaborated on in a discussion format, not simply listed.

_____ Connects the research questions to the **Statement of Purpose**, showing how these questions will address the goals of the study.
OVERVIEW OF RESEARCH DESIGN

_____ Briefly describes the general methodology and design, including data collection method, population and sample, instrumentation, data collection, and analysis, with references to more detailed discussions in Chapter III.

_____ Shows how the particular research design is the most appropriate to address the goals of the study.

DEFINITION OF TERMS

_____ Defines important terms as used in this study, especially those that may otherwise have multiple meanings.

_____ Uses citations to support the origin of the definitions.

_____ Defines important technical terms that may be unknown to a reader.

_____ Operationalizes key variables or constructs.

ASSUMPTIONS, LIMITATIONS, AND DELIMITATIONS

_____ Describes the scope and bounds of the study (delimitations are study boundaries the researcher has set).

_____ Addresses major limiting factors in the study that could possibly affect the results. (If limitations are considerable, explains why the study is being conducted.)

_____ Articulates assumptions about facts that are not actually verified.

_____ Discusses steps that will be taken to ensure assumptions are met and to mitigate limitations, if possible.

_____ Addresses potential weaknesses of the study.

_____ Discusses generalizability of the study findings.

SUMMARY

_____ Summarizes key points of the study.

_____ Gives an overview of the content of the remaining chapters in the study, bridging to Chapter II.

_____ Meets the recommended minimum length of 20 to 30 pages for Chapter I.

CHAPTER II: REVIEW OF THE LITERATURE

Scholarship entails comprehensive understanding of at least one academic community’s historical and current treatment of the pertinent topic. To argue the legitimacy of the current study, a thorough understanding of what that study will add to the most current literature on the topic is necessary. Literature will be critically analyzed, synthesized, and integrated to produce a story that brings the reader along to understand where the study fits into the current debates and academic edges concerning the topic. Existing and historically seminal literature will provide a contextual framework within which the research design is situated. Additionally, a part of the literature review will provide an academic foundation for the methods and research design chosen. This chapter should be written in past tense.

[INTRODUCTION] NO HEADING NEEDED
Begins with the purpose of the chapter, how it fits in the dissertation, and the organization of the chapter.

Frames the review by restating the topic and research questions.

**SEARCH STRATEGY**

Describes the strategy used to collect relevant literature.

- Indicates which search engines were used.
- Lists which search terms were used.

Indicates strategy for identifying historically seminal (classic) studies and theorists’ writings.

Justifies most appropriate time interval for current sources (last 2–3 years? Last 5 years?).

If applicable, explains the lack of currency of the most recent publications.

Reviews strategy for focusing in on empirical research that most closely resembles the current study.

**[REVIEW OF RELATED RESEARCH AND LITERATURE]**

(The rest of the literature review should include logical headings that aid the reader in understanding the content and organization of the chapter. The actual headings will differ for each student’s work.)

The review is an integrated, critical analysis and synthesis of the relevant research and other scholarly literature published on the topic.

- Includes the most current scholarship and important historical theory and research, when appropriate, to situate the topic.
- Synthesizes prior research to illustrate what is currently known about the research problem.
- Compares different theories and research results.
- Evaluates previous research and related theory.
- Integrates various studies and theories to relate a story of the historical and current state of knowledge on the topic.
- Addresses how the proposed research fits in the context of research to date.

Draws mostly from published journal articles in peer-reviewed journals or sound academic books containing primary material; provides justification for using other sources.

Has a specific organization for the review. For example, organizes the review around major ideas or themes or organizes the review historically.

The literature review needs to be comprehensive, covering the most important theories or research findings upon which the research problem (and hypotheses) was based.

- Relates the study to previous research.
- Identifies how the study will extend current knowledge.
- Defines the most important aspects of the theory that will be examined or tested (for quantitative studies).
______ Substantiates the conceptual framework for the study (for qualitative studies).

______ Clearly relates the review of the related research and literature to the **Statement of Problem** as expressed in the:

______ research questions

______ hypotheses (quantitative)

______ population

______ context/setting

______ Includes a discussion of differing and common methodologies previously used to study the research problem, including their strengths and limitations.

______ Includes a literature-based description of the research variables (quantitative studies) or central phenomenon, situation, or factors of interest (qualitative studies).

______ Includes literature pertaining to the population and context or setting.

______ Reviews literature related to research method and research design, including major and foundational sources in that design and its application to the research problem.

**SUMMARY**

______ Summarizes key points of the relationship between the study’s research question(s) and the literature.

______ Summarizes the study’s contribution to the literature.

______ Bridges to Chapter III by summarizing literature-based arguments for choosing a particular methodology.

______ Meets the recommended length of at least 40 to 60 pages for Chapter II.

**CHAPTER III: METHOD**

*The method chapter discusses the procedures to be followed in conducting the study (in the final draft, the methods that were followed) and the overall research design. The content and format of Chapter III will vary depending on whether the study is a qualitative, quantitative, or mixed methods study. This chapter should be written in future tense for the proposal, in past tense for the dissertation.*

[Introduction] NO HEADING NEEDED

______ Begins with the purpose of the chapter, how it fits in the dissertation, and the organization of the chapter.

______ Describes the method of inquiry used (e.g., quantitative, qualitative, mixed method, meta-analysis, program evaluation, etc.).

______ Describes the specific research methodology chosen and how it derives logically from the **Statement of Problem** and the research questions.

[Qualitative]

**Methodology Selected**
_____ Describes which qualitative methodology will be used.
    _____ Justifies choice of methodology using major and foundational sources.
    _____ Explains why other possible choices would be less effective.

_____ Describes specific research questions and sub-questions (where appropriate) that are:
    _____ Clear and succinct
    _____ Congruent with the Statement of Problem
    _____ Answerable
    _____ Few in number
    _____ Clearly stated
    _____ Open-ended (not yes/no questions)

_____ Describes the role of the researcher in the data collection procedure.
    _____ Addresses the potential impact and minimization of researcher bias through methodological approaches.

STUDY PARTICIPANTS
_____ Describes and justifies the context (including site) for the study.
    _____ Clearly defines both the general study population and the specific population.
        _____ Demonstrates (and documents) the ability to access the population.
        _____ Describes and justifies the sampling approach.
        _____ Describes how the characteristics of the sample population align with the general population.
        _____ Discusses how the sample selection impacts the generalizability of the study.
    _____ Identifies strategies for recruiting participants.
    _____ Specifies appropriate criteria for selecting participants.

_____ Addresses the relationship between the researcher and the participants.
    _____ Justifies the number of participants.

DATA COLLECTION
_____ Describes and justifies the data collection method(s) (e.g., interview, focus group, observation).
    _____ Addresses what types of data will be collected and the unit(s) of analysis.
    _____ Includes detailed protocol(s) in appendix for data collection (e.g., interview protocol/script, focus group protocol/script, etc.).
    _____ Justifies contents of data collection protocols by connection to the research questions posed in relation to the qualitative paradigm chosen.

_____ Clearly describes the process by which the data were generated, gathered, and recorded.
_____ Clearly describes the systems used for keeping track of data and emerging understandings (research logs, reflective journals, and cataloging systems).
PROCEDURES FOLLOWED

_____ States the sequence of steps followed in conducting the research from development of the research instrument(s) to data analysis.

_____ Details all steps in a way that another researcher could follow the steps to reproduce the study.

_____ Explains the relation of the pilot study to the full study, if applicable.

TRUSTWORTHINESS

_____ Addresses credibility, transferability, dependability, and confirmability.

_____ Shows evidence of quality by discussing how procedures will be/were followed to assure the accuracy of the data and lessen the impact of researcher bias (e.g., trustworthiness, member checks, triangulation, etc.).

ETHICAL CONCERNS

_____ Provides adequate measures for ethical protection of participants.

_____ Includes detailed information about the informed consent process and how informed consent will be obtained.

_____ Includes Informed Consent Letter in Appendix.

_____ Includes detailed information about how confidentiality is addressed.

DATA ANALYSIS

_____ Articulates how and when the data will be or were analyzed.

_____ Aligns the detailed data analysis plan with the specific research design to generate answers to the research questions.

_____ Describes procedures for dealing with discrepant cases.

_____ If a software program was used to aid analysis, clearly describes how it was used.

_____ Gives details about the coding procedure and how themes or categories were developed.

[QUANTITATIVE]

METHODOLOGY SELECTED

_____ Includes a description of the research design and approach.

_____ Provides justification for using the research design and approach.

_____ Demonstrates that the research design and approach derive logically from the problem or issue statement.

_____ Supports the research design and its application with major and foundational sources.

RESEARCH QUESTIONS/HYPOTHESES

_____ Describes specific research questions and hypotheses (where appropriate) that:

_____ Are clear and succinct

_____ Are congruent with the Statement of Problem
_____ Are answerable/testable
_____ Correspond to the number of variables of interest
_____ Have hypotheses that correspond to research questions
_____ Are clearly stated

POPULATION AND SAMPLE
_____ Identifies and describes the source of the specific population and the population’s characteristics.
_____ Identifies that permission has been obtained to access the population, if relevant.
_____ Describes the sampling method, its appropriateness, and the sampling frame.
_____ Identifies the sample size as sufficient in terms of statistical power to support the analyses.
_____ Identifies the criteria for selecting participants.
_____ Describes the sample characteristics.

ETHICAL CONCERNS
_____ Identifies procedures for protection and ethical treatment of human participants.
_____ Describes the informed consent process in detail, including how human participants will provide their informed consent, where applicable.
_____ Includes Informed Consent Letter in Appendix.
_____ Describes procedures to protect confidentiality and anonymity in data collection, analysis, reporting, and storage.
_____ Where applicable, describes in detail any treatment or intervention to which human participants will be exposed.
   _____ Identifies concealment or deception as part of the treatment, if used.
   _____ Identifies the process for debriefing human participants following use of concealment or deception.
   _____ Identifies if a control group will be used, if the group will receive a standard intervention, and the nature of that intervention.

INSTRUMENTATION
List and describe the survey, research, or testing instruments and data collection forms (to be) used in gathering data for the study. The reason for the use of these instruments should also be given. Defend the choice of instruments and address reliability, validity, and utility of the instruments.
_____ Describes in detail all instrumentation or data collection tools, including:
   _____ Instrument name, if using an existing instrument
   _____ Specific type of instrument
   _____ Instrument’s measures in terms of constructs, concepts, or variables
   _____ Scoring of scales, subscales, typologies and their interpretation
_____ Whether a new instrument is developed or an existing instrument is modified and
   describes its use.

_____ Published reliability and validity statistics for existing instruments OR a detailed plan for
   statistically assessing the reliability and validity of new or modified instrument(s) or
   existing instruments without established reliability or validity.

_____ Includes a copy of any instruments used in an appendix.

_____ Includes a detailed description of data that comprises each variable in the study.

_____ Includes operational definitions of variables.
   _____ Provides a clear explanation of how the value of each variable will be derived from the
       instrument.
   _____ Identifies the level of measurement (NOIR) for each variable.

_____ Either describes established (published) reliability and validity statistics or a clear plan to
   statistically validate the instrument (for modified or created instruments).

DATA COLLECTION
_____ Describes any pilot study results, if applicable.

_____ States the sequence of steps followed in conducting the research from development of the
   research instrument(s) to data analysis.
   _____ Details all steps such that another researcher could follow the steps to reproduce the
       study.

DATA ANALYSIS
Addresses how the data will be/was analyzed. What statistical methods were used?
_____ Includes a detailed analysis plan that explains the descriptive and/or inferential analyses
   proposed or used.
   _____ Descriptive statistical procedures
   _____ Whether the data are normally distributed or the distribution is skewed
   _____ Parametric and/or nonparametric statistical procedures
   _____ Statistical power

VALIDITY
_____ Addresses internal and external validity threats and how they will be or were addressed.

[MIXED METHOD]

METHODOLOGY SELECTED
_____ Includes a description of the specific mixed method research design and approach.
   _____ Research questions reflect the two phases, qualitative and quantitative, and the ordering
       of the two phases consistent with the specific mixed method design (explanatory,
       exploratory, or triangulation); hypotheses correspond to quantitative research
       questions, where appropriate.
_____ Provides justification for using the specific research design and approach.
_____ Shows that the research design and approach derive logically from the problem or issue statement.
_____ Supports the research design and its application with major and foundational sources.

RESEARCH QUESTIONS/HYPOTHESES
_____ Describes specific research questions and hypotheses (where appropriate) that:
   _____ are clear and succinct
   _____ are congruent with the Statement of Problem
   _____ are answerable/testable
   _____ correspond to the number of variables of interest
   _____ correspond to research questions (if they are hypotheses)
   _____ are clearly stated
   _____ are open-ended (not yes/no questions)

POPULATION AND SAMPLE
_____ Identifies and describes the source of the specific population and the population’s characteristics for both phases.
_____ Identifies that permission has been obtained to access the population, if relevant.
_____ Describes for both phases the sampling method, its appropriateness, and the sampling frame.
_____ Identifies the sample size as sufficient in terms of statistical power to support the quantitative analyses.
_____ Identifies the sample size as sufficient in terms of data saturation for the qualitative phase.
_____ Identifies the criteria for selecting participants for both phases.
_____ Describes the sample characteristics for both phases.

ETHICAL CONCERNS
_____ Identifies procedures for protection and ethical treatment of human participants.
_____ Describes the informed consent process in detail, including how human participants will provide their informed consent, where applicable.
_____ Includes Informed Consent Letter in Appendix.
_____ Describes procedures to protect confidentiality and anonymity in data collection, analysis, reporting, and storage of data.
_____ Describes in detail, where applicable, any treatment or intervention to which human participants will be exposed.
   _____ If concealment or deception will be used, identifies that as part of the treatment.
   _____ Identifies the process for debriefing human participants following use of concealment or deception.
Identifies if a control group will be used, if the group will receive a standard intervention, and the nature of that intervention.

**INSTRUMENTATION**

List and describe the survey, research, or testing instruments, interview of observational protocols, and data collection forms used in gathering data for the study. The reason for the use of these instruments should also be given. Defend the choice of instruments, and address reliability, validity, and utility of the instruments.

**Quantitative phase:**

_____ Describes in detail all instrumentation or data collection tools, including:
   _____ Instrument name, if using an existing instrument.
   _____ Specific type of instrument.
   _____ Instrument’s measures in terms of constructs, concepts, or variables.
   _____ Scoring of scales, subscales, typologies, and their interpretation.
   _____ Whether a new instrument is developed or an existing instrument is modified and describes its use.
   _____ Published reliability and validity statistics for existing instruments OR a detailed plan for statistically assessing the reliability and validity of new or modified instrument(s) or existing instruments without established reliability or validity.

_____ Includes a copy of any instruments used in an appendix.

**Qualitative phase:**

_____ Describes and justifies data collection method(s) (e.g., interview, focus group, and observation).

_____ Justifies choices about which data to collect, including:
   _____ Addresses what types of data will be collected and the unit(s) of analysis.
   _____ Includes detailed protocol(s) in appendix for data collection (e.g., interview protocol/script, focus group protocol/script, etc.).
   _____ Justifies contents of data collection protocols by connection to the research questions posed in relation to the qualitative paradigm chosen.

**DATA COLLECTION**

_____ Describes any pilot study results, if applicable.

_____ States the sequence of steps followed in conducting the research, from development of the research instrument(s) to data analysis.

_____ Details all steps such that another researcher could follow the steps to reproduce the study.

_____ Describes the role of the researcher in the qualitative data collection procedure.

_____ Addresses through methodological approaches the potential impact and minimization of researcher bias.

**DATA ANALYSIS**
Addresses how the data were analyzed. What statistical methods were used?

_____ Includes an explanation of descriptive and/or inferential analyses used in the study, such as:

_____ Level of measurement (normal, ordinal, interval, or ratio) for each quantitative variable

_____ Description of parametric, nonparametric, or descriptive analytical tools used

_____ Distribution of the quantitative data

_____ Statistical power

_____ A detailed explanation of how qualitative data will be or were analyzed, procedures used, and units of analysis used.

_____ Data analysis reflects the phases in alignment with the simultaneous or sequential mixed method design and explains how analysis of qualitative and quantitative data will generate or generated answers to the research questions.

QUALITY

_____ Addresses internal and external validity threats.

_____ Addresses trustworthiness, including credibility, transferability, dependability, and confirmability.

[FOR ALL METHODS OF INQUIRY]

SUMMARY

_____ Summarizes key points in the chapter.

_____ Transitions to Chapter IV.

_____ Conforms to the recommended length of 15 to 30 pages for Chapter III.

CHAPTER IV: RESULTS

This chapter focuses on presentation of the results of the analysis of data gathered through the procedures detailed in Chapter III. The data analysis reported in Chapter IV must align with the processes detailed in Chapter III. The data are not presented as “raw” data. Instead, the student presents the results of the analyses conducted, aligned with the research questions and, if used, hypotheses.

Presentation of the results places the findings in the context of the research questions and/or hypotheses. The format and content of this Results chapter differs greatly depending on whether the study is qualitative, quantitative, or mixed method. The checklists below are labeled accordingly. Write Chapter IV in past tense.

_____ Organizes all results such that they are easily understood by the reader (do not just present masses of data for the reader to analyze).

_____ Leads the reader carefully through the findings, highlighting the most important observations.

_____ Presents a simple, clear, and complete account of the results.

_____ Uses APA-formatted tables, charts, graphs, and/or illustrations for clarity.

_____ Does not just copy and paste the outputs of statistics or other programs.
Omits discussion of the findings (which is presented in Chapter V).

[INTRODUCTION]

Begins with the purpose of the chapter, shows how it fits in the dissertation, and discusses the organization of the chapter.

Re-establishes the purpose of the study and the research questions [and hypotheses].

PILOT STUDY

Discusses details regarding conducting the pilot study, if applicable.

Describes and justifies modifications to existing instruments or procedures based on the results of pilot test.

[QUALITATIVE]

SAMPLE

Presents a description of the sample participants and sample demographics or other appropriate characteristics of the unit(s) of study.

DATA COLLECTION

Summarizes the actual logistics of the data collection.

Describes unusual circumstances encountered during data collection.

DATA ANALYSIS AND RESULTS

Presents the results of analysis, rather than raw data, illustrated with selected representative quotes in a way that makes sense to the reader.

Clearly presents the findings.

Builds logically from the problem and the research design.

Presents the findings, reflecting analysis consistent with the specific research design—goes beyond reporting percentages of who said what or just identifying themes and patterns.

Presents the findings by major themes and sub-themes using section headings that are representative of the themes.

Presents findings in a manner that addresses the research questions.

Supports all findings with data.

Accounts for all salient data in the findings.

Includes discrepant cases and non-confirming data in the findings.

[QUANTITATIVE]

SAMPLE

Presents description of the sample and sample demographics or other appropriate characteristics of the unit of study.
Does not present raw data; presents results of descriptive and inferential analyses in a way that makes sense to the reader.

**DATA COLLECTION**

- Summarizes the actual logistics of the data collection.
- Describes unusual circumstances encountered during data collection.

**DATA ANALYSIS AND RESULTS**

- Organization of results aligns with and addresses research questions and hypotheses.
- Findings are presented by major themes and sub-themes, using section headings that are representative of the themes.
- Demonstrates rigorous methodological approaches.
  - Reflects appropriate and correct use of data collection instruments.
  - Uses research conventions and standard language/terminology to describe measures.
  - Reports results of pilot tests, if used.
  - Describes and justifies modifications to existing instruments or procedures based on the results of pilot test.
  - Describes how any modifications affect instrument scoring and/or interpretation.
- Results of data analyses:
  - Uses appropriate tools and approaches to display results.
  - Makes interpretation and explanation of results consistent with the analyses.
  - Reflects alignment with the specific research design, the research questions or hypotheses, and the theoretical or conceptual framework of the study.
  - Makes the organization and presentation of results correspond to and address each research question and hypotheses, when used.
  - Reports results of hypothesis testing and indicates support for accepting or rejecting the null hypothesis when hypotheses are used.
  - Develops sound analyses with appropriate use of statistics.
  - Reports results that reflect conventional research language and format.
- Highlights findings that approach statistical significance, such as $p < .10$.
- Identifies any inconsistencies or contradictions reflected in the findings and suggests plausible explanations.
- Includes additional findings.

**CONCLUSIONS**

- Concludes by logically and systematically summarizing the results pertaining to the research questions and hypotheses.

[Mixed Method]
Sample

_____ Presents description of the sample and sample demographics, or other appropriate characteristics of the unit of study, for both phases of the study.

_____ Does not present raw data; presents results of descriptive and inferential analyses and analysis of qualitative data in a way that makes sense to the reader.

_____ Description of the sample reflects sample size and characteristics for each phase of the research (qualitative and quantitative).

Data Collection

_____ Summarizes the actual logistics of the data collection.

_____ Describes unusual circumstances encountered during data collection.

Data Analysis and Results

_____ Organization of results aligns with and addresses the research questions and hypotheses, consistent with the type of mixed method design.

_____ Findings are presented by major themes and sub-themes, using section headings that are representative of the themes.

_____ Presents the approaches and results for both phases (qualitative and quantitative).

_____ For an explanatory design, presents quantitative results first, describes how these findings were explored in the qualitative phase, and then presents the qualitative findings.

_____ For an exploratory design, presents qualitative results, explains how these findings informed the quantitative phase, and then presents the quantitative findings.

_____ In a triangulation design, presents both sets of data and triangulates the findings from the two phases.

_____ Demonstrates rigorous methodological approaches.

_____ Reflects appropriate and correct use of data collection instruments.

_____ Uses research conventions and standard language and terminology to describe measures.

_____ Reports results of pilot tests, if used.

_____ Describes and justifies modifications to existing instruments or procedures based on the results of pilot test.

_____ Describes how any modifications affect instrument scoring and/or interpretation.

_____ Results of data analyses:

_____ Uses appropriate tools and approaches to display results.

_____ Interprets and explains results consistent with the analyses.

_____ Reflects alignment with the specific mixed method research design, the research questions or hypotheses, and the theoretical or conceptual framework of the study.

_____ Makes the organization and presentation of results correspond to and address each research question and hypotheses, when used.
Reports results of hypothesis testing, and indicates support for accepting or rejecting the null hypothesis when hypotheses are used.

Develops sound analyses with appropriate use of statistics.

Reports the results that reflect conventional research language and format.

Highlights findings that approach statistical significance, such as $p < .10$.

Identifies any inconsistencies or contradictions reflected in the findings and suggests plausible explanations.

Includes additional findings.

**CONCLUSIONS**

Concludes by logically and systematically summarizing the results pertaining to the research questions and hypotheses.

Recommended length of Chapter IV is variable, based on the nature of the data.

**CHAPTER V: DISCUSSION**

The discussion chapter is where you interpret the importance of your findings for research and practice and discuss your results within the context of other research on the topic. You may want to go back and update Chapter II with any new research studies that may now seem important to the study. In Chapter V, you will address the extent to which your results converge with or diverge from previous research. You will revisit the research you reviewed in your introduction and review of literature, and any other pertinent literature, and discuss how your results add to the knowledge on the topic. You should also discuss any limitations of your research (e.g., generalizability issues or measurement limitations). Finally, you will discuss the implications of your results and applications to practice, if appropriate, and provide suggestions for future research. [Section headings below are only suggestive.] Write Chapter V in past tense.

**[INTRODUCTION]**

Begins with the purpose of the chapter, how it fits in the dissertation, and the organization of the chapter.

Reviews the need for the study, the purpose of the research, the research questions that guided the study, and briefly restates the findings presented in Chapter IV.

A restatement of the research problem is helpful to provide context.

**INTERPRETATION OF FINDINGS**

Includes an overview and interpretation of the major findings of the study.

Includes conclusions that address all the research questions and/or hypotheses.

Carefully examines all findings, including those that do not support or only partially support the hypotheses (quantitative only).

Contains references to all results reported in Chapter IV.

Is comprehensive in terms of addressing the range of findings.
Is bound by the evidence collected.

LIMITATIONS OF STUDY

Discuss limitations that may affect the validity, generalizability, or trustworthiness of the results.

Includes a reflection on the researcher’s experience with the research process (qualitative only).

Discusses possible personal biases or preconceived ideas and values.

Discusses the influence of the researcher on the participants or the situation.

Reflects on student’s changes in thinking because of the study.

IMPLICATIONS FOR THEORY AND RESEARCH

Situates the findings in a larger body of literature on the topic, including the conceptual/theoretical framework.

Considers the findings in juxtaposition with published research studies.

Discusses implications of the current study findings as pertinent to current theory.

Discusses implications of findings that support, extend, and refute prior knowledge.

IMPLICATIONS FOR PRACTICE

Includes implications of the current study’s findings for professional practice or applied settings (if applicable).

RECOMMENDATIONS FOR FURTHER RESEARCH

Based on the findings of the current study:

Identifies topics that need closer examination and may generate a new round of research questions.

Recommends alternative research methods and design.

CONCLUSION

Closes with a strong conclusion statement that makes the “take-home message” clear.

Conforms to the recommended length of 15 to 25 pages for Chapter V.

REFERENCES

Alphabetically lists all references cited in the dissertation.

Uses the 7th edition of the Publication Manual for the American Psychological Association for APA style for listing references.

Does not list references that were not cited in the dissertation.

APPENDIX (OR APPENDICES)
Includes all additional information or materials that support, but are not a part of, the study in Chapters I–V.

Examples include:

- Copies of instructions for participants;
- Permissions obtained from organizations or agencies to use resources, materials, or facilities;
- Copies of informed consent forms and instrumentation;
- Descriptions of any special conditions of the research, etc.; and
- Tables or graphs that supplement, but do not provide primary data gained from the study (subject to recommendations made elsewhere in this document).

Student has permission from copyright holder to include previously copyrighted materials such as tests and measures.

**Biographical Statement (Optional)**

Includes a brief biographical statement about the author. The focus should be on the professional aspects of the individual’s life but may include items such as place of birth, educational background, significant life events, reasons for choosing the field of study/specialization, and interest in the content of the study.
The dissertation is a scholarly document, creating a permanent record of original research. Both the content and the style of the document reflect on the student, the Dissertation Committee, and the University of Arizona Global Campus. To appear as a scholarly publication and to have some uniformity with other dissertations from the university, please follow the formatting specifications presented here.

While the *Publication Manual of the American Psychological Association* provides a style guide for submitting manuscripts, the University of Arizona Global Campus has its own style guide for dissertation publication, as described in this Dissertation Formatting Specifications Appendix. The University of Arizona Global Campus uses the most recent edition of the *Publication Manual of the American Psychological Association* (7th ed.) as the basic style guide for all papers as well as dissertations, and it should be used as a guide for all style and formatting issues not addressed in the following.

*Recommendation: Begin using the required specifications on drafts of your dissertation as early as possible to become familiar with proper formatting and style.*

### General Formatting Guidelines

<table>
<thead>
<tr>
<th>Element</th>
<th>Specifications</th>
</tr>
</thead>
<tbody>
<tr>
<td>Font – main text</td>
<td>Times New Roman, 12-point</td>
</tr>
<tr>
<td>Font – footnotes</td>
<td>Times New Roman, 10-point</td>
</tr>
</tbody>
</table>
| Margins (all pages, including those with tables and figures) | • Left: 1 ¼ inches (to allow for binding)  
• Top, right, bottom: 1 inch |
| Justification                              | • Left: justified  
• Right: ragged (not justified)  
• No hyphenation at the right margin |
| Spacing (lines)                            | • Double-space all pages, including abstract, except for the following, which should be single-spaced:  
  o Headings, subheadings, and table or figure captions *exceeding one line in length*  
  o Table of contents entries *exceeding one line in length* (double-space between entries)  
  o Footnotes (although individual footnotes are single-spaced, double-space between each separate footnote if more than one appears on a page)  
  o Long, block-indented quotes or narrative  
  o List entries (double space between numbers)  
  o Individual entries of more than one line in the Reference section (although individual reference entries are single-spaced, double-space between each separate reference)  
  o Table titles, table column and row headings, table text (double-space between rows), table notes  
  o Lengthy material in tables and appendices  
  o References List |
### Spacing (sentences)

*Single-space* after all punctuation except internal periods in abbreviations (e.g., *i.e.*, *U.S.*). However, insert **two** spaces between sentences.

### Spacing (headings, tables)
- Headings may have an extra space above to enhance readability. Be consistent throughout the manuscript in spacing around headings.
- Add an extra space above and below a table or figure to separate it from paragraphs or other tables/figures on the page.

### Paragraphs
- Each paragraph should be indented one-half inch
- No extra spaces between paragraphs

### Headings
- Headings should conform to the style described in the *Publication Manual for the American Psychological Association* (7th ed.), except as noted below.

### Footnotes
- List consecutively at the bottom of the page where they first appear; or
- Place footnotes in consecutive order on a separate page titled *End Notes*, following the Reference section.

### Pagination

All pages (except the *title/cover page*) bear a page number. The preliminary pages are arranged and numbered as follows:

<table>
<thead>
<tr>
<th>Preliminary Pages</th>
<th>Page Numbers</th>
</tr>
</thead>
<tbody>
<tr>
<td>Title/signature page (not numbered)</td>
<td>(understood as page i, but not numbered)</td>
</tr>
<tr>
<td>Copyright notice</td>
<td>ii</td>
</tr>
<tr>
<td>Abstract</td>
<td>iii</td>
</tr>
<tr>
<td>Acknowledgements (Dedication optional)</td>
<td>iv</td>
</tr>
<tr>
<td>Table of Contents</td>
<td>v</td>
</tr>
<tr>
<td>Lists of Figures &amp; Tables (if applicable)</td>
<td>vi</td>
</tr>
<tr>
<td>List of Appendices (if applicable)</td>
<td>vii</td>
</tr>
</tbody>
</table>

- If any of the preliminary pages exceed one page, advance the page numbers consecutively.
- Preliminary page numbers are shown in Roman numerals at the *bottom center* of each page.
- Chapter I begins on page 1.
- Number pages sequentially from Chapter I through the end of the manuscript, in Arabic numerals centered in the footer at the *bottom center* of each page, in the Times New Roman 12-point.

### Headers and Footers
- No text or page numbers in the header
- Page number at the center of the footer
ARRANGEMENT
In its final form, the dissertation should be arranged in the following order: *preliminary pages* (title/signature page, abstract, copyright page, acknowledgements/dedication, table of contents, list of tables and figures, list of appendices), *text* (introduction, main body of text, summary or conclusion), and *references and supplemental sections* (footnotes, appendices, etc.).

TITLE (SIGNATURE) PAGE
Each copy of the dissertation must include a title page (signature page) prepared in accordance with the example shown in Appendix D. The title page does not bear a page number (though it is understood to be page i). Include the student's full legal name as it appears in the University of Arizona Global Campus records. Only the Committee Chair signs the final document, which includes an appropriate signature line. List Dissertation Committee Members below the Chair's signature line, along with their credentials.

COPYRIGHT PAGE
This page consists of the following information centered on the page:

```
Copyright by
FULL LEGAL NAME OF STUDENT
Year the degree will be conferred
```

ABSTRACT AND KEY WORDS
An abstract (preliminary p. iii) must be included in each dissertation. The abstract should contain the title of the dissertation and the student's name in full, as follows:

```
Full Title of the Dissertation
by
Full Name of Student
Abstract
Text of the abstract . . . .

Key Words:
```
• Abstract should be approximately 2,450 characters (no longer than 350 words). An average 350-word abstract will contain about 70 characters per line with a maximum of 35 lines.
• Use the same paragraph formatting as used in the full manuscript.
• At the bottom of the abstract, include key words. The key words are used by other researchers to search for and identify information in various subject areas. The best way to determine this is to think about your own dissertation and what key words you would use to search for it.

ACKNOWLEDGEMENTS/Dedication

The Acknowledgements and Dedication pages should follow the Abstract (as preliminary pages iv, v). Center the heading at the top of the page.

Table of Contents

A table of contents is required and must reflect the outline and organization of the dissertation. If your dissertation includes tables, figures, and appendices, these must be noted on separate pages as List of Tables and Figures and List of Appendices (identified by number and title). Lists should include page numbers. The heading should be centered at the top of the page. List your chapter headings flush to the left margin and subheadings indented beneath them. Corresponding page numbers should be inserted in a column on the right side of the page.

Text of the Dissertation

The text of the dissertation follows the Table of Contents. The first page of the text is page 1, followed by page 2, and so on, through the end of the manuscript. Page numbers should be in Arabic numerals, centered in the bottom center of each page, in 12-point font.

Headings

Chapter headings should be shown in all caps, (CHAPTER I: INTRODUCTION) with chapter numbers in capital Roman numerals (CHAPTER II, CHAPTER III, etc.). Subsequent headers in each chapter should follow the APA style guide requirements for subsequent levels of headings/subheadings, with the first heading in a chapter being a Level 1 heading. See Section 2.27 “Heading Levels” in the Publication Manual of the American Psychological Association (7th ed.):

• The first heading used (after the Chapter Title) should be a Level 1 heading: Centered, Boldface, Capitalizing the first letter of each non-trivial word.
• A second level heading is formatted the same as a first level heading except it is positioned flush left.
• Third level headings are flush left, boldface, and italicized
• Fourth level headings are indented, boldface, capitalizing the first letter of each non-trivial word. End the fourth level heading with a period and start the first sentence of the section on the same line.
• While each chapter should include introductory text, do not include a heading called “Introduction,” which is understood.
• Do not include a level of heading unless there is more than one section within that level.

Crediting Sources

In-text citations using an author-date citation system must be included for all ideas that are not the student’s own or are not common knowledge.
• In-text citations should conform to APA style (generally, author and date for paraphrased information and author, date, and page number for direct quotations).
• If the names of the authors and/or the date are included in the text, only the remaining required information is included in parentheses.
• Indirect sources (sources referenced in a secondary source) are indicated in the in-text citation, and the secondary source is listed in the reference list at the end of the paper (See section 8.6 of the *Publication Manual of the American Psychological Association* (7th ed.).)
• Use quotations and secondary sources sparingly, if at all.
• All citations in the text have a corresponding reference in the reference section at the end of the dissertation (except for personal interviews, personal email, or other online postings that are not retrievable).

**REFERENCES AND SUPPLEMENTAL SECTIONS**

**REFERENCE SECTION**

• Start the references list on a new page following the body of the manuscript.
• The word “References” should appear centered at the top of the page.
• Do not bold, italicize, or underline the label.
• References should be arranged alphabetically by last name of the first author.
• Arrange multiple entries by the same author(s) by year of publication, with the earliest first.
• *Note that the reference section contains only those references directly cited in the text; it is not a bibliography.*
• Individual references should be single-spaced with a double-space between each individual reference entry.
• Each reference entry should be formatted with a hanging indent, meaning that the first line of each entry is set flush left and subsequent lines are indented .5" from the left. Use the Microsoft Word paragraph formatting pane to set “Spacing” to “Hanging.”

Consult the *Publication Manual of the American Psychological Association* (7th ed.) for specific examples of proper formatting of reference entries for each type of document or electronic material.

**APPENDIX MATERIAL**

If your paper has more than one appendix, label each one with a capital letter (Appendix A, Appendix B) in the order in which it is mentioned.

• Each appendix must have a title.
• Note that you must have permission from the copyright holder to include previously copyrighted materials such as tests and measures.

**TABLES AND FIGURES**

• Place tables and figures as close as possible to the first mention within the text. If small enough, place the table or figure below the first mention, or begin on the page immediately following the first mention by number. (Note: Tables and figures provide the means by example for developing the text argument, but they do not constitute the argument; thus, they must be interpreted in your written text.)
• Separate tables and figures from text by triple space at top and bottom of table.
• Number tables and figures sequentially throughout the manuscript (e.g., Table 1, Table 2, etc.; Figure 1, Figure 2, etc.). Do not use chapter numbers or letters to identify tables (e.g., Table 4-1, Table 4-A) except in the Appendix (e.g., Appendix A might contain one or more tables titled Table A-1, Table A-2, etc.).
• Use dissertation margin requirements for tables and figures. If necessary, print tables or figures that exceed the margins using landscape format.
• Do not break a table or figure between two pages unless it is impossible to include the entire table or figure on one page. If a table or figure is too large to fit on one page, use an abbreviated heading on the following page (e.g., Table 1 - Cont’d.) or place the entire table or figure in an Appendix.
• Tables and figures may be reduced, though titles and captions should remain in 12-point font.
• Limit lines in a table to those that are necessary for clarity (usually only those separating headings from columnar data), and do not use vertical lines. Use generous spacing between columns and rows, as well as strict alignment to clarify relationships within a table. Individual entries in rows and columns should be single-spaced, with a double space between each separate entry.
• Format tables using the Table function in Word, and then eliminate lines between columns and rows. This prevents the use of tabs and spacing to place information within the table that may change the format of the table depending on the version of Word being used to review the document.
• Note that authors must obtain permission to reproduce or adapt all or part of a table (or figure) from a copyrighted source (see "Inclusion of Previously Published Material" below). If you plan to include copyrighted material in your dissertation, you must include letters of permission when you submit your final manuscript to UMI/ProQuest.

Tables - Tables consist of material contained in a tabular format of columns and rows. Table titles should be brief, but clear and explanatory. Table numbers and titles are placed above the actual table.

Example of Table heading format:
Table 1
Errors for Younger and Older Groups by Level of Difficulty

ACTUAL TABLE HERE

Figures - Figures commonly consist of pictorial elements, including charts, graphs, drawings, maps, and photographs. Figure numbers and titles are placed below the actual figure.

Example of Figure caption format:

ACTUAL FIGURE HERE

Figure 1. Title of figure here.

REFERENCES AND CITATIONS

EXAMPLES OF CITATIONS WITHIN THE TEXT

1) At end of quoted material in text (closing punctuation outside parentheses):
"I feel strengthened by it, like a ship that’s been through hard winds, torrents, and then finally comes to a harbor" (Marshall, 1992, p. 36).

2) At end of block quote of 40 words or more in text (closing punctuation precedes parentheses):

Mindfulness, as a dispositional trait, should be added to the family of protective factors and positive psychological characteristics that counseling psychologists research and seek to promote in the clients they serve. Counseling psychologists are well positioned to examine how mindfulness may or may not relate to or interplay with other better understood positive psychological characteristics. (Goldberg, 2018, p. 329)

PREVIOUSLY PUBLISHED MATERIAL

Students must gain permission from copyright holders and provide citations directly beneath copyrighted material being used. For example,

ACTUAL FIGURE OR TABLE

Note. Adapted from Title of Book (p. 103), by A. N. Author and C. O. Author, 1994, Publisher. Copyright 1994 by the Name of Copyright Holder. Reprinted [or Adapted] with permission.

This is a single example. Follow the guidelines in Chapter 7 of the 7th edition of the Publication Manual of the American Psychological Association.

PERSONAL COMMUNICATIONS

- Cite in the text as (J. Doe, personal communication, January 1, 1998).
- Do not include in Reference section.


REFERENCE LIST PREFERENCES

- Single-space each reference.
- Double-space between individual references.

JOURNAL ARTICLES

Include a doi when available. If retrieved from a library database, do not include “Retrieved by” location or date. Format the doi per the instructions in section 9.35 of the 7th edition of the Publication Manual of the American Psychological Association.

- Only the first word of the article’s title and subtitle (the first word after the colon), proper nouns and acronyms are capitalized.
- Italicize the name of the journal, but not the title of the article.
- Capitalize major words in the name of the journal and italicize the name of the journal.
- Italicize the volume number (if any).

BOOKS

- Only the first word of the book’s title and subtitle (the first word after the colon), proper nouns and acronyms are capitalized.
• Do not include the location of publication.
• Omit superfluous terms such as Publishers, Co., or Inc.; retain the words Books and Press.
APPENDIX D: TITLE PAGE TEMPLATE AND EXAMPLE

TITLE OF DISSERTATION (single space title if more than one line)

A dissertation submitted

by

STUDENT'S FULL NAME (no credentials)

Month Year

to

THE UNIVERSITY OF ARIZONA GLOBAL CAMPUS

Upon the recommendation of the Faculty and the approval of the Board of Trustees, this dissertation is hereby accepted in partial fulfillment of the requirements for the degree of

[choose one] DOCTOR OF PSYCHOLOGY

DOCTOR OF PHILOSOPHY in ORGANIZATIONAL DEVELOPMENT AND LEADERSHIP

DOCTOR OF PHILOSOPHY in HUMAN SERVICES

DOCTOR OF PHILOSOPHY in EDUCATION

Approved by:

______________________________
(signature of chair)

Name of Chair, degree

Committee Chair

Committee Members:

Name, Degree

Name, Degree
HOW TO WRITE A DISSERTATION: A TEMPLATE PROVIDING
STRUCTURE AND CLARITY

A dissertation submitted

by

GLOBAL CAMPUS A. ANTELOPE

November 2018

to

THE UNIVERSITY OF ARIZONA GLOBAL CAMPUS

Upon the recommendation of the Faculty and the approval of the Board of Trustees, this
dissertation is hereby accepted in partial fulfillment of the requirements for the degree of

DOCTOR OF PHILOSOPHY in ORGANIZATIONAL DEVELOPMENT AND LEADERSHIP

Approved by:

Irene F. Stein, PhD
Committee Chair

Committee Members:
Peggy Sundstrom, PhD
Todd Fiore, PhD
APPENDIX E: DISSERTATION WRITING TIPS

1. Avoid words that imply absolutes, such as the research proves. Instead, scholarly terminology such as the research data or findings suggest or imply is more appropriate.

2. Use of vague or colloquial expressions that one might use in normal conversations should not be used in scholarly writings. Avoid the use of jargon and expressions that are not scholarly. Examples inappropriate for dissertations: nevertheless, on one hand, in other words, corner the market, otherwise, at the broadest level, Catch-22, ripple effects, fills the gap, as a bonus, closed the loop, bringing up the rear, bridging the gap.

3. Ensure that the referents for all pronouns are clear. Avoid the use of pronouns such as this, that, their, them, those, its, etc. unless the referent is clearly and specifically known. For example, this sentence could be confusing:

   When communicating with subordinates, leaders should always make sure they are understood, or they risk becoming disenfranchised.

   Leaders should make sure who is understood? The leaders themselves or the people with whom they are communicating? And, who risks being disenfranchised? The leader or the subordinates? Instead, write:

   When communicating with subordinates, leaders should always make sure their words are clear and concise so that subordinates understand the message, or subordinates risk becoming disenfranchised.

4. Watch the use of singular and plural in the same sentence. Subject, verb, and object should all be either singular or plural. Be consistent, even between sentences. Note, however, that in APA 7th edition, the use of the plural “they” or “them” or “their” is an acceptable substitution for using either he or she when the gender of the individual is unknown.

5. The word data is plural; the singular is datum. Thus, data are, not data is.

6. Do not use an apostrophe when referencing events occurring within a specific year of a given decade. For example, when referring to events that occurred within the year 1980, one should write 1980s and not 1980’s.

7. Avoid absolute phrases such as will contribute or will show. It is recommended that learners use phrases such as may or might contribute. Researchers are rarely, if ever, certain of outcomes.

8. Always use specific references to time. Vague references, such as today, recent, currently, and this should be avoided because some readers may not read the dissertation until sometime in the future.

9. All paragraphs should contain 3–5 sentences that support a single idea. Many learners inappropriately construct paragraphs containing only one or two sentences. Conversely, many learners inappropriately have very long paragraphs that are composed of unrelated sentences.

10. Students often overuse the words this researcher when it may be more important to state what occurred in the study. Instead of this researcher placed the mouse in the tub, say the mouse was placed in the tub. Focus on the action taken rather than on yourself as the performer of the action. The use of first person may be permitted for clarity.
11. Avoid anthropomorphisms (attributing human characteristics to an inanimate object). Research cannot demonstrate or show (or actually do much of anything). Research results can indicate.

12. Avoid stringy sentences. Stringy sentences are so long the reader forgets the beginning of the sentence before reaching the end. Break long sentences into shorter sentences. A good rule of thumb is that sentences should be no more than 40 words. Longer sentences should be revised for succinctness and clarity.

13. Past tense should be used to describe previous research or when referencing quotes, as the process has already been completed. An example of the appropriate use of past tense might be: Jones (2005) defined or Smith (2004) published.

14. Proposals and dissertations should be written in scholarly language. Non-scholarly words that begin sentences may be redundant with other words or ideas in the sentence. Revise to scholarly tone and presentation. See section 4.5 in Publication Manual of the American Psychological Association (7th ed.). Examples may include, among others: Additionally, As a result, Accordingly, Because of, Clearly, Consequently, Essentially, Finally, Furthermore, For example, However, In addition, In spite of, It was found, Moreover, Nevertheless, Overall, Therefore, and Thus.

15. Place periods and commas within closing quotation marks. Colons and semicolons are placed outside closing quotation marks. Question marks and explanation points should be inside the quotation marks only if they are part of the quoted material.
# Appendix F: Doctoral Research Compatibility Template

To ensure compatibility, potential Chairs and students might consider asking the following questions prior to initiating a Chair/Student relationship.

<table>
<thead>
<tr>
<th>Chair</th>
<th>Research</th>
<th>Writing Proficiency</th>
<th>Feedback</th>
<th>Expectations</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Potential Chairs:</strong> You might ask potential dissertation or ADP students these questions before signing and submitting the <em>Committee Chair Request form.</em></td>
<td>Why did you choose your research topic? Do you have experience/prior knowledge of the topic?</td>
<td>Would you please share the preliminary LOI or you developed? Are you willing to share a written assignment from one of your courses?</td>
<td>How often do you expect feedback from your Chair?</td>
<td>What are your expectations of your doctoral research Chair? What type of leader or coach do you work with most effectively?</td>
</tr>
<tr>
<td></td>
<td>What is your research method or project approach? How does your method or approach align with your problem/justification statement and study purpose?</td>
<td>How would you feel if your Chair recommended that you obtain extra writing support? Are you willing to seek help to polish your academic writing, if necessary?</td>
<td>What kind of feedback do you expect? (e.g. verbal, written)</td>
<td>How much direct supervision would you like from your Chair? Do you prefer to work independently, or do you prefer close supervision?</td>
</tr>
<tr>
<td></td>
<td>How familiar are you with the research method or project approach you chose?</td>
<td>How frequently do you want to communicate about your progress? As needed? On a regular basis?</td>
<td>Do you tend to be self-directed, or do you work better with schedules and deadlines?</td>
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<td></td>
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</tr>
<tr>
<td><strong>Students:</strong> You might ask these questions of potential Chairs</td>
<td>Do you specialize in quantitative or qualitative research? How familiar are you with my proposed</td>
<td>Would you like to see a writing sample from a previous class?</td>
<td>How long does it usually take you to provide feedback on drafts? One week? Two weeks?</td>
<td>What do you expect from a doctoral research student? What kinds of students do best</td>
</tr>
</tbody>
</table>

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<table>
<thead>
<tr>
<th>Research Design or Project Approach?</th>
<th>Would You Like to Review My Preliminary LOI?</th>
<th>How Many Drafts Are You Willing to Read? Is There a Maximum Number of Drafts You Will Read?</th>
<th>How Do You Prefer to Communicate—Phone, Email, Text? Will You Accept Unscheduled Phone Calls, Texts, or Emails, or Do You Prefer to Schedule Communication in Advance?</th>
</tr>
</thead>
<tbody>
<tr>
<td>Do You Require Students to Hire Statisticians or Research Methodologists?</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>What Questions Do You Have About My Proposed Project?</td>
<td>What Is the Primary Focus of Your Feedback—Alignment, Content, Methodology, Writing or Formatting?</td>
<td></td>
<td>Will You Review Drafts When We Are Not Officially in a Dissertation or ADP Class?</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>What Other Questions Do You Have for Me?</td>
</tr>
</tbody>
</table>
# Appendix G: Change Matrix Template

<table>
<thead>
<tr>
<th>Comment Identifier</th>
<th>Reviewer Comment</th>
<th>Page/Para. (Original Draft)</th>
<th>Changes Made and/or Comments</th>
<th>Page/Para. (New Draft)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Consecutively number the reviewer comments you are responding to.</td>
<td>Copy the reviewer comment.</td>
<td>List the page and paragraph numbers where the comment was made.</td>
<td>Describe the changes that were made, and/or comments responding to questions or concerns.</td>
<td>List the page and paragraph numbers where the change(s) was made.</td>
</tr>
</tbody>
</table>

Add as many rows as you need...

## Example:

<table>
<thead>
<tr>
<th>Comment Identifier</th>
<th>Reviewer Comment</th>
<th>Page/Para. (Original Draft)</th>
<th>Changes Made and/or Comments</th>
<th>Page/Para. (New Draft)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Chapter I Purpose of the study Comment 1</td>
<td>The purpose should be consistent across the proposal in terms of the focus, intent, and specific population. The purpose must align fully with the research questions. In some places, it does, but the language fluctuates.</td>
<td>Throughout the entire chapter</td>
<td>Aligned the purpose statements so that they are all the same.</td>
<td>iii, abstract 7, para 2 13, para 1 72, para 2 73, last para</td>
</tr>
<tr>
<td>Chapter I Overview of Research Design Comment 2</td>
<td>The student provided detail about the data sources and techniques but is missing the research design description and justification. The student should briefly describe and justify the choice of</td>
<td>Entire section</td>
<td>Created a description of research design and justification.</td>
<td>Pages 13 last para 14-15 in entirety Page 72 para 2</td>
</tr>
<tr>
<td>Chapter III</td>
<td>Comment 3</td>
<td>Comment 4</td>
<td></td>
<td></td>
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<td></td>
</tr>
<tr>
<td>Ethical Concerns</td>
<td>The student should address procedures to protect confidentiality and privacy in data collection, reporting, and storage (APA recommends 5 years).</td>
<td>Added that I will keep the data for 5 years and then destroy it.</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Data Analysis</td>
<td>The student should discuss explicitly how the results will be triangulated within and across the units of analysis and multiple data sources in the proposed study to reveal patterns of convergence and divergence and generate answer the research sub-questions.</td>
<td>Created a more detailed section on triangulation.</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>